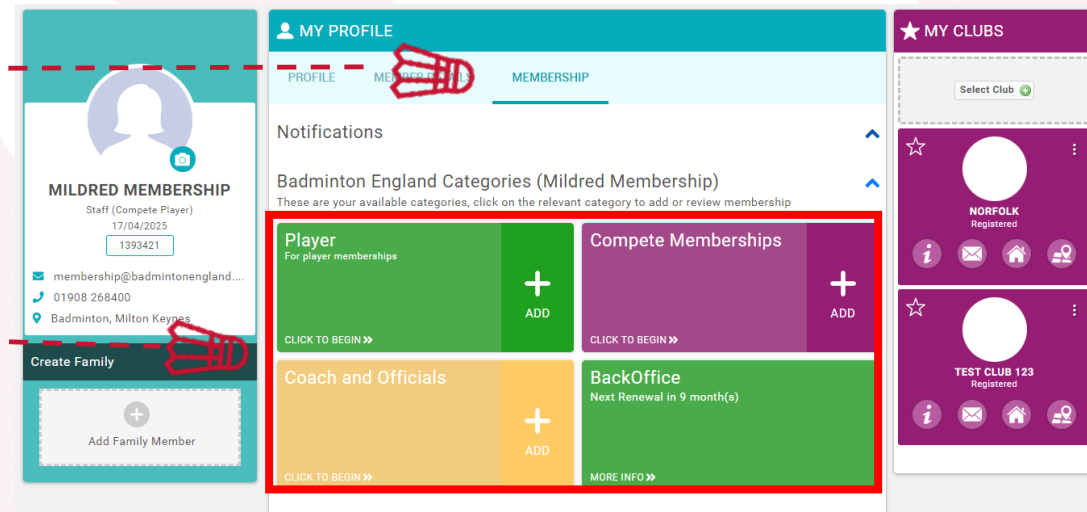


Digital Membership Card

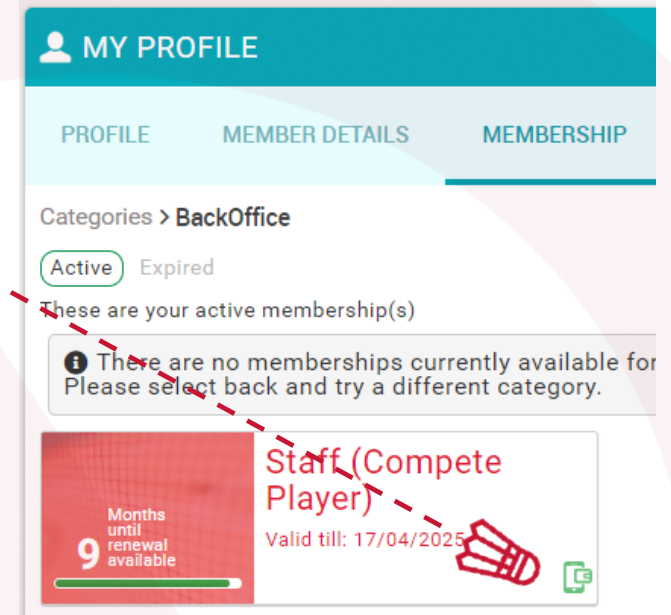
You can download your digital membership card or Coach Licence to your smartphones Apple or Google wallet. If you don't have a smartphone you can also download the card and print it out. Follow the instructions below to access your digital membership card.

On your smartphones web browser (or computer if you're printing it out) log in your membership account by [clicking here](#) and visit the Membership section.

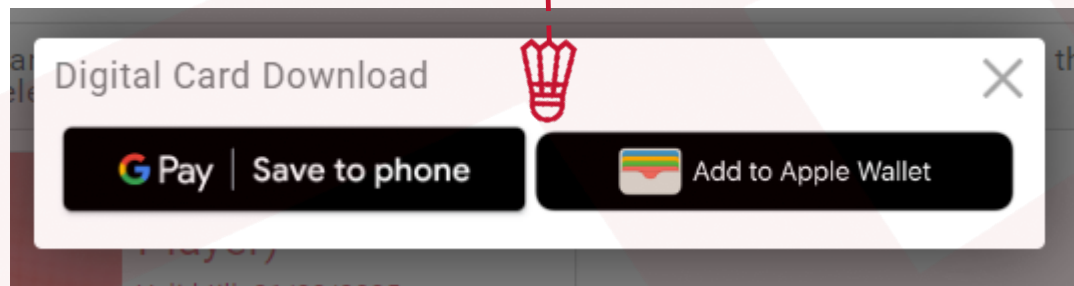
Select the membership category that matches the membership you currently hold.



Click on the green icon in the bottom right of your active membership tile.



Select your phone type from the pop up.
If you're downloading to print, select GPay.





Add loyalty card



Badminton England

Mildred Membership

After adding your loyalty card to Wallet, you'll see your points balance and loyalty benefits in places like Maps, Shopping and more. You can turn this off in [Google Wallet passes data](#) or in the Google Wallet app for an individual pass.

Pass providers can automatically add related passes, promotions, offers and more to your existing passes, which can be controlled on your device in Wallet settings.

[Terms](#) and [Privacy Policy](#)

Add



Click "Add".

You can then select "View Loyalty Card" to view in your phones wallet or if you're viewing on a computer the card will show on your screen to download and print out.



Badminton England

Mildred Membership

Added to Wallet

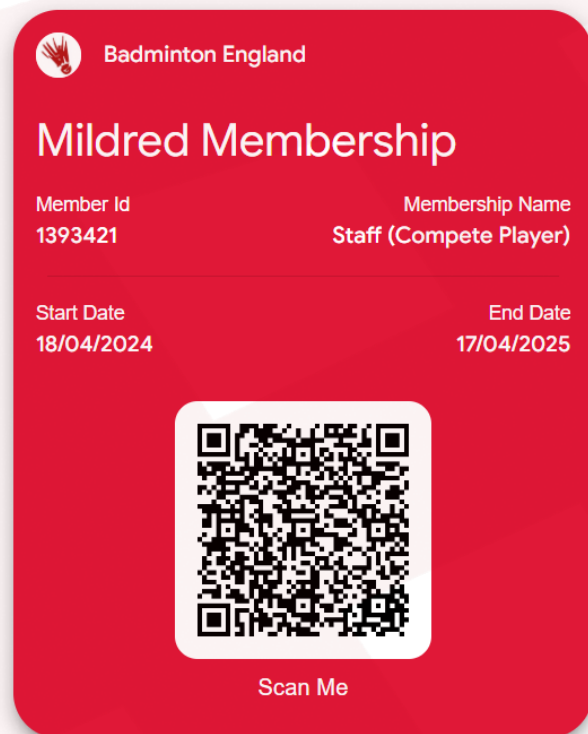
Access your pass in the [Google Wallet app](#)

[View loyalty card](#)



[Remove](#)

Example Membership Card



Member name	Mildred Membership
	
Member Id	1393421
Membership Name	Staff (Compete Player)
Start Date	18/04/2024
End Date	17/04/2025
Gender	Female
DOB	01/01/1961

2. Click on 'Credentials' and this will show your current Coaching Credentials on your membership profile.



MILDRED MEMBERSHIP

Volunteer Coach Member

18/09/2025

1393421

Membership@badmintonengland....

01908 268400

Badminton, Milton Keynes

Create Family



Add Family Member

BASIC DETAILS

EMERGENCY CONTACT

OPT IN

CREDENTIALS

Credentials

Below is a list of all your active, pending and expired credentials

+ Add Credentials

Credential Category

All

Relevant
All
Active
Pending Approval
Expired
Awaiting Referral
Awaiting Response
Inactive Pending Conditions

 DBS Disclosure & Barring Service Check (DBS) Credential PENDING APPROVAL Starts 15/08/2024 Ends 14/08/2027	CR046850	 Time to Listen Credential ACTIVE Starts 20/06/2024 Ends 19/06/2027	CR046191
 BE Level 2 BE Level 2 Qualifications ACTIVE Starts 18/09/2024 Ends 31/12/2199	CR048935	 No DBS DBS Not Required Credential ACTIVE Starts 20/06/2024 Ends 19/06/2027	CR046189
 Coach Licence Credential INACTIVE PENDING CONDITIONS Starts 09/10/2024 Ends 31/12/2199	CR049312		

Downloading Digital Coaching Pass Continued

- Click on the Coaching Licence and then select 'Overview' like below and then 'Add Pass'.

The screenshot shows the user dashboard with the 'MEMBERSHIP' tab selected. On the left, there's a sidebar with contact information and a 'Create Family' section. The main area displays a list of credentials:

- DBS** (CR046850): Disclosure & Barring Service Check (DBS) Credential, PENDING APPROVAL, Starts 15/08/2024, Ends 14/08/2027.
- BE Level 2** (CR048935): BE Level 2 Qualifications, ACTIVE, Starts 18/09/2024, Ends 31/12/2199.
- Coach Licence** (CR049312): Credential, INACTIVE PENDING CONDITIONS, Starts 09/10/2024, Ends 31/12/2199.

This screenshot shows the 'Coach Licence' overview page for credential CR049312. The 'OVERVIEW' tab is selected. It displays the start date as 09/10/2024. A red circle highlights the 'Add Pass' button. Below the button, there is a checkbox indicating that the user understands the requirements for being an active coach.

This screenshot shows the 'Coach Licence' requirements page for credential CR049312. The 'REQUIREMENTS' tab is selected. It states that the current status is 'Inactive Pending Conditions' due to missing requirements. The requirements listed are:

- Credential Has Active Safeguarding and Protecting Children (marked with a red 'X')
- AND
- Credential Has Active Disclosure & Barring Service Check (DBS) (marked with a red 'X')



Information-

This will show if you are missing a necessary credential from your coach membership. For example, Mildred is missing the Safeguarding and DBS credential. This can be shown in the 'Requirements' section.

Downloading Digital Coaching Pass Continued

4. You can select where you want to download the Coaching Pass to your suitable device.

☒ Digital Card Download

 Save to phone



Add to Apple Wallet

5. Selecting the Google option shows this-



Badminton England

Mildred Membership

Already saved to [Google Wallet](#)

[View loyalty card](#)

[Remove](#)

Information-

You can download the coaching pass via your computer if you select the Google option and print it if you prefer a physical copy.

6. Select 'View loyalty card' to immediately see the Coaching Pass, like below-



Badminton England

Mildred Membership

Member Id
1393421

Credential Name
Coach Licence

Start Date
09/10/2024

Status
Inactive Pending Conditions



Scan Me

For any Coach related queries, please contact the [Coaching team](#).

Example Coach Licence

The status should show as Active. You can scan the QR code to bring up relevant details on the required credentials

 Badminton England

System1 Admin1

Member Id
ME000001

Credential Name
Coach Licence

Start Date
21/08/2024

Status
Inactive Pending Conditions



Scan Me

Credential Information

Member Name:

System1 Admin1

Member ID:

ME000001

Credential Name:

Coach Licence

Start Date:

21/08/2024

Status:

Inactive Pending Conditions

Credential Pre-Requisites

Credential **Has Active** Safeguarding and Protecting Children

AND

Credential **Has Active** Disclosure & Barring Service Check (DBS)

AND

Membership **Has Active** Paid Coach Compete Member

OR

Membership **Has Active** Paid Coach Member

OR

Membership **Has Active** Volunteer Coach Compete Member

OR

Membership **Has Active** Volunteer Coach Member

Green ticks show the credentials are active. Coaches require Safeguarding, DBS and one of the BE coach membership options in order to hold a valid Coach Licence