




BADMINTON ENGLAND
MEMBERSHIP
SYSTEM
INDIVIDUAL USER GUIDE



CONTENTS

- 2** Contents
- 3** Register as a New User
- 5** Navigating Your Profile
- 6** Renewals and Membership
- 7** Checkout and Payment
- 8** Compete Membership and Upgrade
- 9** Adding a Credential

Register as a New User



Sign Up

Log In

Username or Email Address

Password

Log In

☐ Keep me signed in

[Forgot Password?](#) [Activate Profile](#)

New Member?

Join Badminton England today

Sign Up

Follow this link
<https://badmintonengland.justgo.com/> and
select **Sign Up**

1

2

Fill in your details and press **Sign Up**

Sign Up

First Name Last Name

Email Address

Contact Number

Date of Birth

Day Month Year

Gender

☐ Male ☐ Female ☐ Non-binary
☐ Prefer not to say ☐ Other

Username

Password

Sign Up

HAVING TROUBLE SIGNING UP?

If you play, or have previously played, at a club or if you receive our emails, you may already have an account with us.

Try resetting your password and if this doesn't work, please contact our membership team via

membership@badmintonengland.co.uk



Agreements & Opt-ins


← Back

Accept & Continue

Communication Preferences

Your Communications

Badminton England may send you communications in relation to news, events, tips to improve your game, tickets, exclusive offers and more. You will have the opportunity to review the type of content you would like to receive by clicking 'Update Preferences' or to opt out of all by clicking 'Unsubscribe' on emails that you receive from Badminton England. Privacy Policy: <https://www.badmintonengland.co.uk/privacy-notice/>

☒ Email 

JustGo Communications

- ☐ I would like to receive JustGo news, features and product information
- ☐ I would like to receive information from JustGo's partners or affiliates

YOUR COMMUNICATION PREFERENCES

Tick your email communication preference then confirm you have reviewed, and accept, the Badminton England Privacy Policy and the Terms and Conditions.

3

We highly recommend ticking the email box to ensure you don't miss out on any relevant content. This ensures we can contact you with important information, including membership benefits, details about up and coming events, offers and news.



Navigating Your Profile

MEMBER DETAILS

Click here to update additional details. For instance, your 'Playing County' and 'Nationality'.

MEMBERSHIP

Click here to start, view or renew your membership.

QUALIFICATIONS

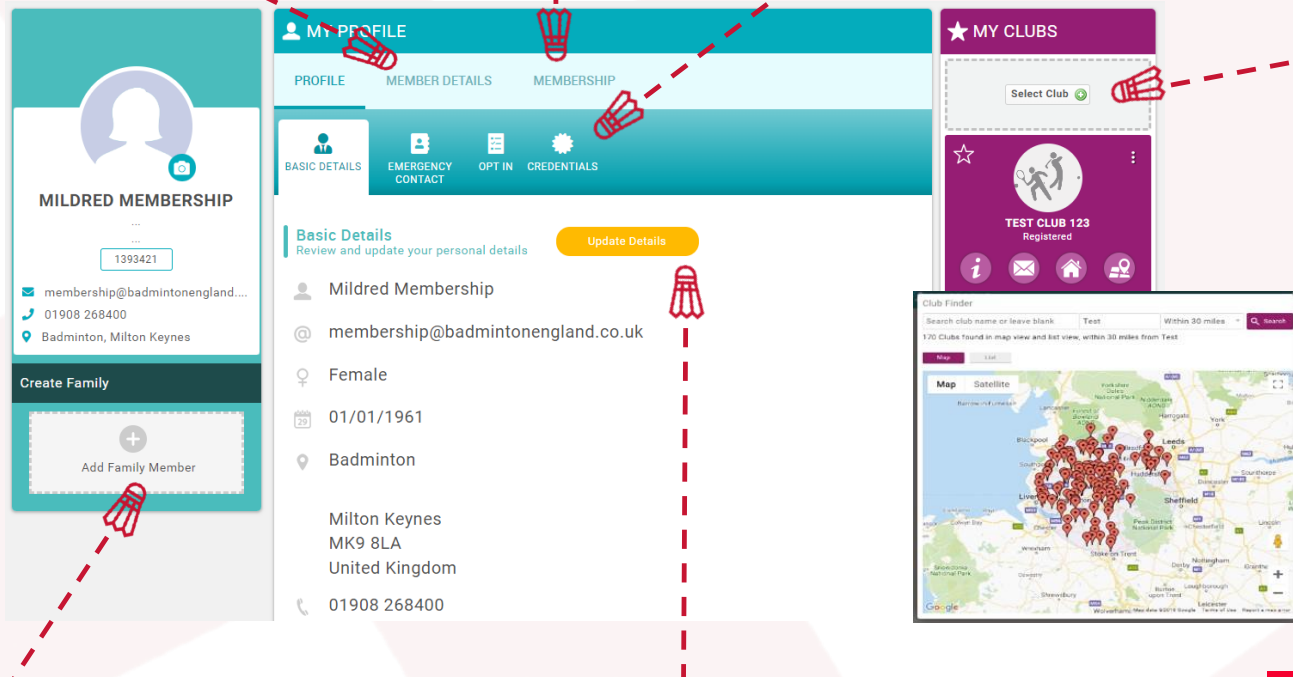
You can add and view your relevant Qualifications and Credentials here.

CLUBS

If you play at a club (or are looking to join one) you can use our Club Finder. Find your club and press 'Select Club' to add it to your profile.

CREATE FAMILY

If you have several family members with a membership, you can link them together here. You will need their registered email address and either their date of birth or membership ID.



UPDATE DETAILS

Click here to update any of your basic profile details.

USEFUL INFORMATION

If you are looking to join a club, please contact them directly before adding them to your profile. Select a club on the Club Finder and it will display the club type and relevant contact details.



Renewals and Membership

MY PROFILE

PROFILEMEMBER DETAILSMEMBERSHIP

Badminton England Categories (Mildred Membership)
These are your available categories, click on the relevant category to add or review membership

Player
For player memberships
CLICK TO BEGIN >>

+
ADD

Coach and Officials
CLICK TO BEGIN >>

+
ADD

Complete Memberships
CLICK TO BEGIN >>

+
ADD

☒ I agree to the Badminton England [Code of Ethics & Behaviour](#).

☒ I agree to the Badminton England [UK Anti-doping Rules](#).

How would you like to pay?
Select from the available payment option below:

☐ **Subscription**
Automatically renews every year

☒ **One off**
Manually renew your membership each year.

Previous

1

4

5

Finish

6

SELECTING MEMBERSHIP

STEP 1 Select the correct membership category

STEP 2 Select the required membership

STEP 3 If you haven't already joined a club, you may select your playing county

STEP 4 Read and agree to the T&Cs

STEP 5 Select whether you'd like to manually renew your membership each year or allow us to take an automated annual payment

STEP 6 Click **Finish**

MY PROFILE

PROFILEMEMBER DETAILSMEMBERSHIP

Categories > Player > Adult Player (Individual)

£15

Adult Player
(Individual)

Benefits

- Peace of mind personal liability insurance
- Get the latest kit for less at Direct Sports
- Access partner offers and competitions
- Hear the latest badminton news
- Access to play in local leagues (terms apply...)

✓ SELECTED
1 Year Membership

More info

About this membership
For the adult player enjoying their badminton with friends, family and/or colleagues. Annual (12 month) membership.

Please select the county you play in
If you have already joined a club, you can skip this step

+ SELECT

2

3

Page
6

Checkout and Payment

1

The cart will show you a breakdown of your membership cost, including the County Fee if applicable.

Checkout & Payment

1 Order Review 2 Confirm Payment

Below is a summary of your order, please review and then select a payment option.



Order Summary

Total Items	2
Item saved for later	0
Net Total	£19.75
Total (GBP)	£19.75

Pay via Bank Pay with Card

VISA MCOFF MASTERCARD

Remove All

ITEM SUMMARY	QTY	NET TOTAL	TAX	TOTAL
 Adult Player (Individual) (Mildred Membership) Badminton England For the adult player enjoying their badminton with friends, family and/or colleagues. Annual (12 month) membership. Subscription is on for this product instead of manual renew.	1	£15.00	£0.00	£15.00
 Buckinghamshire County Fee Senior (Mildred Membership) Buckinghamshire (OL001845)	1	£4.75	£0.00	£4.75

Do you want to set-up automatic renewal?

The following item(s) can be setup as recurring payments which can automatically renew.
Tick the item(s) if you want to set-up automatic renewal or leave un-ticked if you do not want to automatically renew.
Click Continue to Payment to confirm and pay.

<input type="checkbox"/>	Adult Player (Individual) Automatically renews every year Badminton England	RENEW PERIOD Every Year	TICK TO AUTO RENEW <input checked="" type="checkbox"/>
--------------------------	--	----------------------------	---

Continue to Payment

We recommend ticking the autorenew box, this will ensure your membership benefits do not lapse.

Select **Continue to Payment**

3

Select **Pay with Card**

2

Enter your email address (you will be emailed a receipt) and card details. Select the **Pay** button.

4

JustGo.com

Pay with card

Mildred Membership

membership@badmintonengland.co.uk

Card Information

1234 1234 1234 1234 VISA

MM / YY CVC

Name on card *

Ms Mildred Membership

Country * Postcode *

United Kingdom MK9 8LA

Pay £15.00

INFORMATION

You can cancel your subscription at any time by going to Menu > Payment History > Subscriptions > Cancel Plan

!

COMPETE MEMBERSHIP & UPGRADE

Sign up for the Compete upgrade in the same way as signing up for membership (see pages 6 & 7).

When signing up for a Compete membership / upgrade you will be required to pay a “County Fee” if you haven’t already paid this season. This fee goes directly to your County to help develop badminton in your area. If you have any questions or would like more information on County Fees we’d recommend contacting your County directly.

UPGRADING

If you already have a membership, when you select the Compete option your original membership fee will automatically be deducted so you are just paying the upgrade fee.

NEW MEMBER

If you do not currently have a valid membership you will be charged the full amount, to include the adult or junior Community membership, depending on age.

EXPIRY DATE

All Compete memberships / upgrades will expire 31st October.



Adding A Credential

MY PROFILE

PROFILE | MEMBER DETAILS | MEMBERSHIP

BASIC DETAILS | EMERGENCY CONTACT | OPT IN | CREDENTIALS

Credentials
Below is a list of all your active, pending and expired credentials

[+ Add Credentials](#)

Credential Category: All

Relevant | All | Active | Pending Approval | Expired | Awaiting Referral | Awaiting Response | Inactive Pending Conditions

Credential	CR046191	CR046189
Time to Listen Credential ACTIVE Starts 20/06/2024 Ends 19/06/2027	No DBS DBS Not Required Credential ACTIVE Starts 20/06/2024 Ends 19/06/2027	

Here you can see the credentials that have previously been added to Mildred's profile.

DBS & Safeguarding Credential

If you want to become a Coach, or the membership you are acquiring needs you to have a DBS or Safeguarding credential, you will need at least six months remaining to renew or purchase your membership. The DBS and Safeguarding credential lasts 3 years.

- 1 Log into your JustGo Membership account and access your Membership Profile, as shown previously on this guide. Then click on the credential tab.
- 2 Select 'Add Credential' and then a list of all the credentials will come up. Please select the appropriate one you are trying to add.

TS & COURSES | SHOP

MY PROFILE

PROFILE | MEMBER DETAILS | MEMBERSHIP

BASIC DETAILS | EMERGENCY CONTACT | OPT IN | CREDENTIALS

Credentials
Below is a list of all your active, pending and expired credentials

[+ Add Credentials](#)

Select a credential type

Credential Category: All

Type here to search

Coaching at sanctioned junior event	✓
DBS Not Required - Welfare Officer ONLY - Adult Club	✓
Disability Awareness E-Learning Module	✓
Disclosure & Barring Service Check (DBS)	✓
Emergency First Aid course	✓
Logged attendance at major event	✓
Logged mentoring relationship	✓

Adding A Credential Continued

✕ Setup credential ✓ Save

Disclosure & Barring Service Check (DBS)

OVERVIEW NOTES

This is a request for a DBS only. The approval of the DBS will be confirmed by email notification.

Start date

15/08/2024

Expiry date

14/08/2027

Request DBS link

Email Address

Membership@badmintonengland.co.uk

Please select a role

Coach

3 There may be some additional questions to answer. In this example, you then need to request a new DBS link to get the process started. You will need to add your email address and select your current role, for example if you are a Coach. Then you can complete the rest of the form and press 'Save'.

4 The credential will show in your account as 'pending approval'. You will then receive an automated email detailing any further steps that may be required.



Once you have started the credential process, please ensure you regularly check your emails. You may be asked to provide further information or be directed to an online platform to complete additional checks or training. Please read these emails carefully as there may be multiple steps to follow and we will not be notified if you do not finish the process.

BASIC DETAILS

EMERGENCY CONTACT

OPT IN

CREDENTIALS

Credentials

Below is a list of all your active, pending and expired credentials

+ Add Credentials

Credential Category

All

Relevant

All

Active

Pending Approval

Expired

Awaiting Referral

Awaiting Response

Inactive Pending Conditions

DBS

CR046850

Disclosure & Barring Service Check (DBS)

Credential

PENDING APPROVAL

Starts 15/08/2024

Ends 14/08/2027

Time to Listen

CR046191

Credential

ACTIVE

Starts 20/06/2024

Ends 19/06/2027

No DBS

CR046189

DBS Not Required

Credential

ACTIVE

Starts 20/06/2024

Ends 19/06/2027