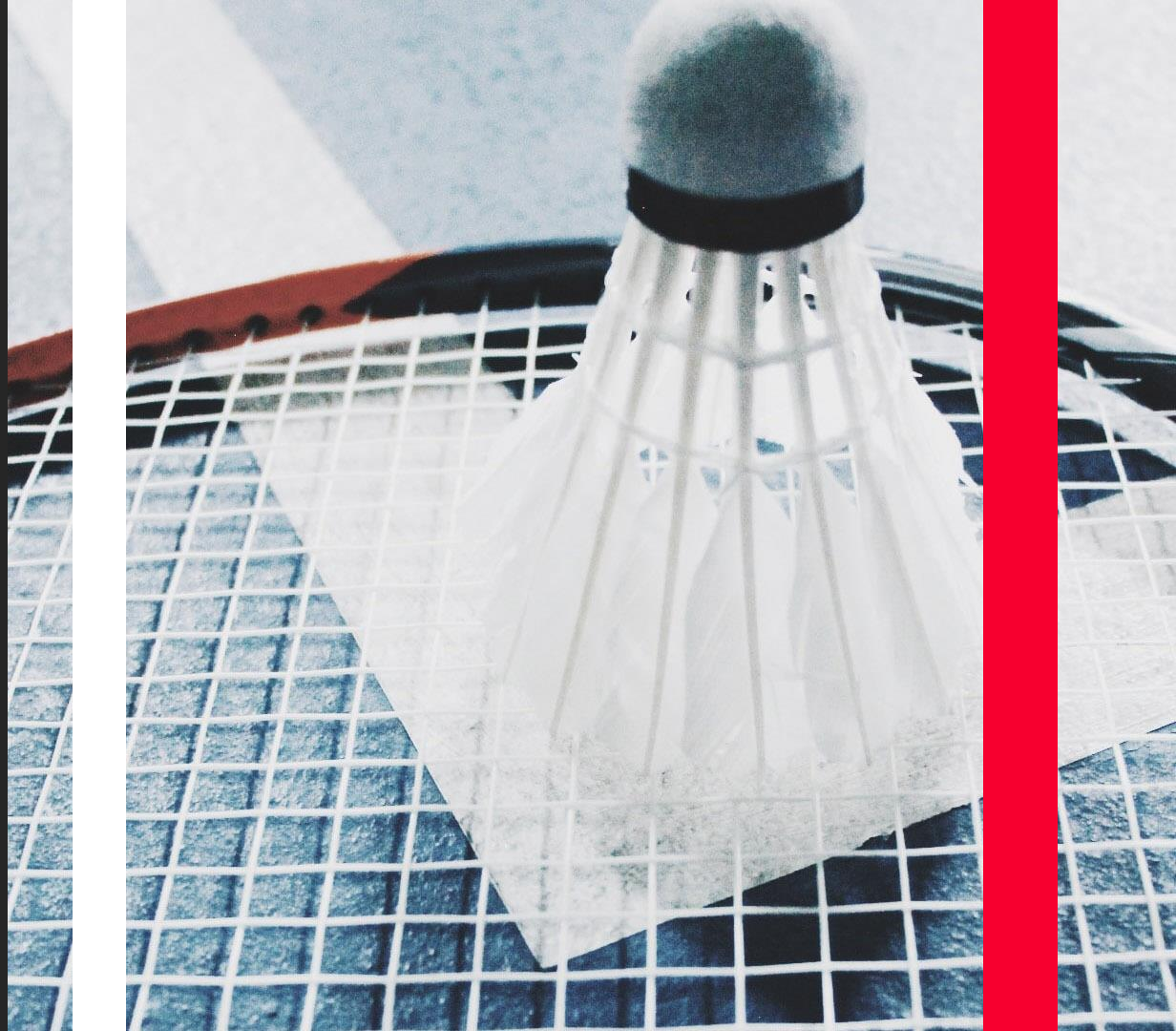




BADMINTON
ENGLAND

Membership FAQs

2023-2024 Season



Why Badminton England Membership?

Thank you for choosing to be a member of Badminton England

Your membership investment is vital in enabling us to support the development and growth of badminton across England.

We are Badminton England, the National Governing Body for the sport of badminton in England. We ensure badminton remains a fully compliant, well governed and inclusive sport for everyone. Here to represent every member of the badminton community, we provide training, competition and investment to ensure the growth, safety and longevity of the game.

The membership fees are re-invested straight back into the sport we love, to help make a difference at local and national level.

Alongside this, we provide a number of benefits for individual, club and coach members – you can find details of these in the relevant section of these FAQs or by visiting our [website](#)

Find Out More about Badminton England's work in the community



Learn more about how we invest your money and how we support the badminton community by clicking [here](#)

Examples include:

- We support clubs to grow their membership
- We deliver great competitions and tournaments across the country
- Introducing young people to the game of badminton
- Supporting clubs and coaches to access facilities

If you think we can help you or your club, please get in touch



Governing the sport of badminton, we ensure compliance with clean sport policies and provide safeguarding support to ensure badminton is a safe and inclusive sport



We educate our workforce to reach and coach all players. Last year 182 coaches were trained to deliver inclusive sessions for players with a disability and 9 coaches attended our Female Leadership Programme

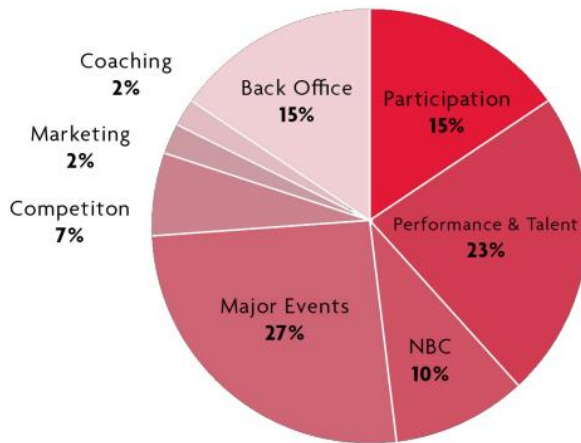


Last year, we oversaw 228 circuit tournaments with 6,000 players; delivered events such as SCC, ICT, Masters events, national championships for all age groups and YONEX All England Junior Badminton Championships



We promote badminton nationally, inspiring more people to take up the sport and campaigns such as the Big Hit to support clubs – 82 clubs took part in 2022

Badminton England Expenditure



We provide support to clubs to grow, including our new Club Development Fund. We introduce new players through our primary age work and No Strings and support development of volunteers including the Young Leader Academy



Your support enables us to provide top class training environments and coaching for our international players and run pathway programmes to support the next generation of talent



The National Badminton Centre provides a base for our top players and regularly hosts competitions and training camps and programmes for junior players



Each year we host the YONEX All England Open with a record-breaking attendance in 2023 of 37,726. The associated legacy programme also inspires the local community to get involved in badminton

2023-2024 Fees



2023-24 Fees

Category	2022/23	2023/24
Club Affiliation 1-8 Members	£ 66.00	N/A
Club Affiliation 9-20 Members	£ 88.00	£90.00
Club Affiliation 21-49 Members	£ 110.00	£120.00
Club Affiliation 50+ Members	£ 132.00	£140.00
Player	£ 13.50	£15.00
Junior Player	£ 4.50	£5.00
Compete Player (or Upgrade)	£ 26.50	£30.00 (£15)
Compete Junior Player	£ 15.50	£17
The Racket Pack	N/A	FREE
The Racket Pack + Compete Player	£ 10.00	£12.00
Compete Non Resident	£ 13.50	£15.00
Fan Member	£ 10.00	N/A
Social Player	£ 10.00	N/A
Coach (Volunteer coach)	£ 50.00	£ 50.00
Coach (Paid coach)	-	£ 70.00
Compete Coach (Volunteer coach)	£ 63.00	£65.00
Compete Coach (Paid coach)	-	£85.00

Individual memberships

- To simplify membership options and in response to feedback from members, we no longer offer fan and social membership options for individual players. Everyone is eligible for one of the Player memberships depending on your age.

Club memberships

- We have reduced the number of club categories from four to three to simplify options for clubs, taking into account feedback from last year. This has also enabled us to increase the support to clubs by making available options to access a website builder, email marketing tool and booking/payment system, together with a new Club and Coach Conference and Club Development Fund to support clubs with their plans to develop and grow.

New benefits

- DBS check cost covered
- Access to Badminton England Introduction to Safeguarding E-learning
- Digital membership card

Coach memberships

- Your coach membership now includes the cost of your DBS and safeguarding training (Badminton England Introduction to Safeguarding E-learning only).
- To enable us to offer a better level of service and support, coach membership is now split into:

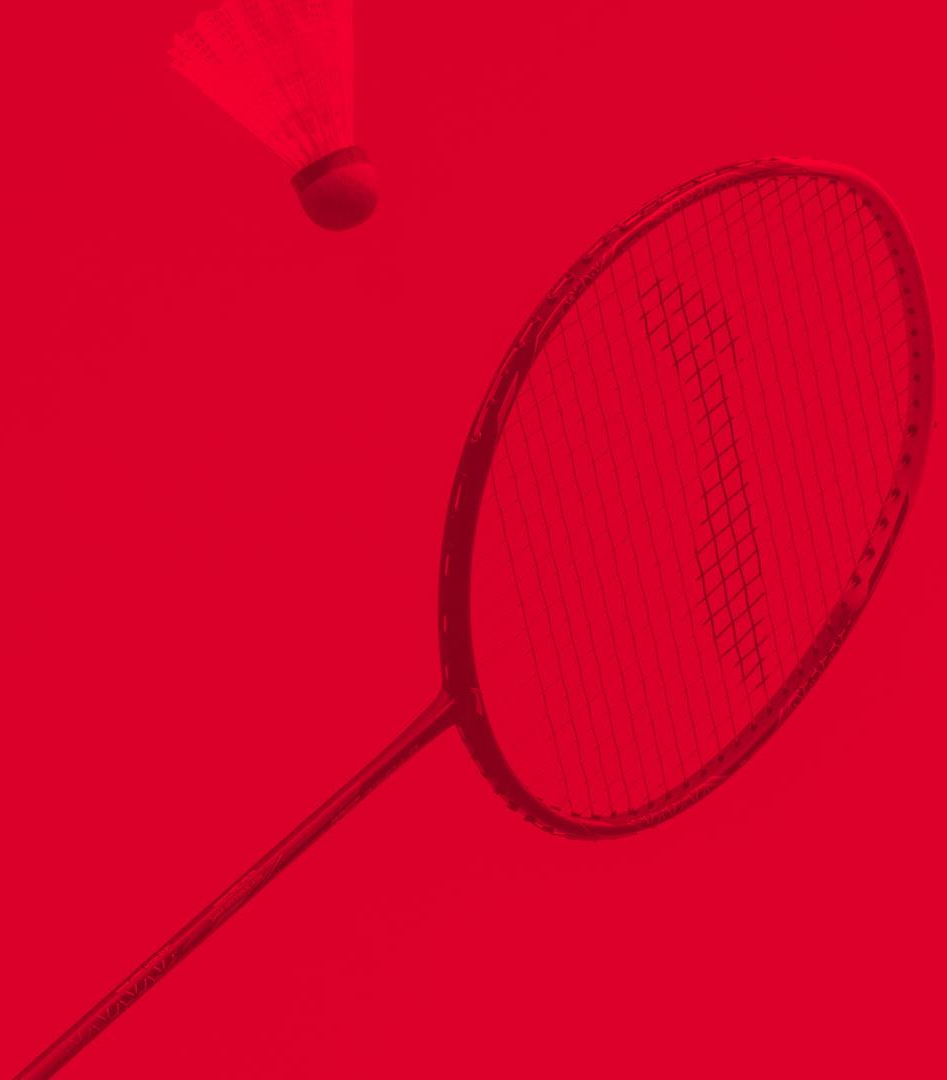
Paid Coach membership

- A paid coach membership is designed to make the role of a coach earning a living from coaching easier to inspiring and developing players of all ages and abilities.
- This membership is for coaches who are earning over £5,000 per annum, but less than £50,000 in coaching fees.

Volunteer membership

- Volunteer Coach Membership is designed to make the role of a coach easier for those inspiring and developing players of all ages and abilities.
- This membership is for coaches who are either a volunteer coach or earn less than £5,000 per annum in coaching fees.

Individual Membership FAQs





Individual Membership Benefits

- Public, products and professional liability insurance
- Exclusive discounts on badminton equipment from our partner [Direct Badminton](#) plus FREE delivery for orders over £60 and FREE returns
- FREE Members Lounge access, priority booking and discounted tickets for the YONEX All England Championships
- Access to our new Member Rewards Hub, offering savings across hundreds of national retailers
- Discounts on Coaching Courses
- 24/7 mental health text service
- Monthly e-newsletter
- Competitions / Prize draws
- Digital Membership Card

How do I access Badminton England's Membership system?

<https://badmintonengland.justgo.com/Account.mvc/SignIn>

How do I log in to JustGo?

- If you are a returning member, enter the username (usually your email address) used for your account and enter your password. If you can't remember your password, click *Forgot Password* and this will prompt you to get a reset link sent to the registered email address. Please find the email and follow the instructions within it.
- If you are a new user, click *Sign Up* to enter your new profile details

How do I navigate through JustGo easily?

You can use the Menu tool in the top left of your screen to view the different sections of the JustGo platform. This is also where you can access your club, county or league profile. We have provided a user guide, available on our [help page](#) which includes the basic functions you're likely to use.

Why am I seeing junior memberships as an adult or adult memberships as a junior?

If you are seeing the wrong membership types for you, it's likely that your DOB is incorrect on your profile. Please login to your account and you will be able to update this.

Will HVOs be able to log in, for example to update their home address?

Yes, HVOs have a member profile like any other membership category and are able to use the system in the same way. Each club and County is permitted to have two HVO memberships.

Can the system accommodate an individual being a member of two clubs at the same time?

Players are able to join more than one club and will appear in both member lists. Being a member of multiple counties can cause an issue, see the Compete section for more information.

What are the rules concerning GDPR?

For Badminton England's GDPR regulations please click [here](#) for a full overview

Can I automatically renew my membership each year?

Yes, in the checkout before paying for your membership you will be given the option to 'Auto Renew'. If you wish to do so you just need to tick the box to subscribe. You'll receive an email reminder shortly before the next payment is taken.

When does my membership need renewing?

By logging in to your account and clicking 'Membership' at the top of the page, you will find information on any memberships that you have, including your renewal date. Click on 'more info' to look at the membership in more detail.

Which membership type is right for me?

Visit our [membership page](#) for a list of benefits and membership packages.

Can I purchase a membership as a non-England resident?

Yes, once you have registered an account on the JustGo system, select your County as one outside of England, the options being Wales, Scotland, Ireland & Other. You will then see, in the membership section, a *Non-Resident Membership* type. If you wish to enter Badminton England sanctioned tournaments, you will need to purchase the Non-Resident Compete Player Membership.

What are the County Fees and why do I have to pay them?

County fees provide an important contribution to your County, who work tirelessly to promote and develop badminton within your area. County fees are payable if you have a Junior Player, Adult Player, Compete or Coach Compete membership. For further information regarding county fees, contact your county administrator.

Why is there no County Fee or county contribution attached to my cart?

You may have already paid your county fee, you are only required to pay once each season. You may also have previously added products to your cart and pressed 'save for later', this will mean that your cart has recognised that it is already saved so you must remove all of the items and begin again

Will I need to pay a County Fee?

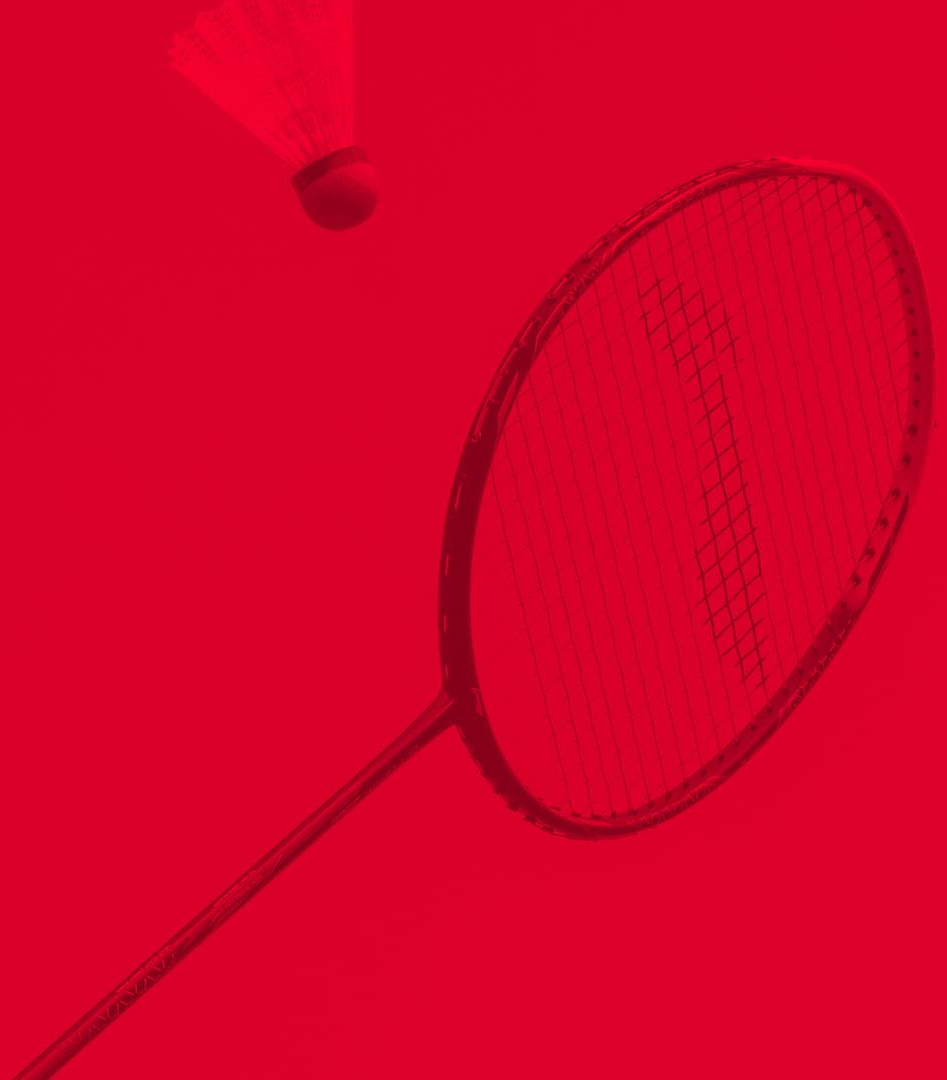
If you have a Junior Player, Adult Player, Compete Player or Coach Compete membership then a County Fee will be applied to your membership.

How much is my County Fee for 2023/24?

Your County Fee is set by the county you affiliate with, this fee is shown when you join or renew your membership. If you are a member of a club the system will use this to select the correct County Fee, otherwise it will be based on your home address.

- Example 1 - Alex lives in Hertfordshire but plays for a club in Bedfordshire, therefore his County Fee will be payable to Bedfordshire
- Example 2 - Clare lives in Hertfordshire and she is not currently a member of a club, therefore she will pay the Hertfordshire County Fee

Club Membership FAQs





Club Membership Benefits

- Public, products and professional liability insurance cover
- Employers, management and corporate legal liability insurance cover
- Abuse cover
- Access to JustGo club management tool, including website builder, email marketing tool and booking / payment system
- Access to our Member Rewards Hub offering savings across hundreds of national retailers
- Access to Badminton England Programmes including No Strings Badminton, Essentials, The Racket Pack and Schools Resource
- Listed on our Club Finder tool receiving circa 200,000 searches annually by participants
- Access to Badminton England Resource Hub with content, session ideas, community support and more
- Discounts with school lettings companies for new bookings <https://www.badmintonengland.co.uk/return-to-play/facility-support-feedback/>
- Exclusive discounts on badminton equipment from our partner [Direct Badminton](#) plus FREE delivery for orders over £60 and FREE returns
- FREE Members Lounge access, priority booking and discounted tickets for the YONEX All England Championships
- Dedicated Badminton England Regional Manager to assist with running your Club
- Invite to the Annual Club & Coach Conference at the National Badminton Centre
- Opportunity to apply for the Club Development Fund
- 24/7 mental health text service
- Legal helpline
- Club Health Check
- Prize draws
- Monthly e-newsletter

Visit our [Help Page](#) to access the “Club Administrator User Guide” for step by step assistance with navigating your club’s online account, including how to renew the club affiliation and members Player membership.

How do I log in to JustGo to manage my club?

You can access your ‘Club Profile’ through your ‘Member Profile’ by navigating through the menu. You must login to your own personal profile in order to manage your club.

When is the Club Affiliation season?

The season runs from 1st November - 31st October. The Affiliation season for each club will subsequently begin on the date of purchase and will expire 31st October.

When can I renew my club?

Renewal is available from 1st September. In order to ensure your benefits, in particular insurance cover, runs continuously you need to have renewed by 31st October.

How do I manage my Club and its members?

Using the menu bar in the top left of the screen you will notice a club section through which you can manage your club affiliation and members. This can be found via the ‘Club Profile’ icon.

How much does it cost to affiliate my club?

You are required to purchase the affiliation that covers the number of members in your club, including all coaches and administrators etc. The fees for this year can be found [here](#).

What is the club affiliation paying for?

The membership investment your club, and your members, make in us is re-invested straight back into the sport we love to make a difference at local and national level. The club affiliation fee will be returned to you by way of support from our people on the ground that can help your club thrive.

Why three categories?

In response to feedback from clubs and members, we have simplified the categorisation of clubs by moving to three categories. This also enables us to offer more support to our clubs. These categories are:

- 1-20 members
- 21-49 members
- 50+ members

County Fee

The County Fee is added to the cart for the member based on the location of the club. For instance, if the club is based in Bedford, the Bedfordshire County Fee is added to the Adult Player membership even if the player lives in another county.

For more information on County Fees, view the dedicated FAQ page.

Which Membership type should my members have?

The basic level of Membership for all club players is the Adult Player Club or Junior Player Club. This entitles them to all the fantastic benefits on offer including liability insurance cover.

If your Club members are regularly competing in Badminton England sanctioned tournaments or would like enhanced insurance cover (including personal accident & equipment) then they will require a Compete Player membership or upgrade.

Why can't I add Compete membership for my club players?

Compete is an individual membership category. It is important that all details are correct, so players play in the right tournament category, therefore we ask that individuals upgrade their membership to Compete themselves if required.

When I try to bulk renew my members, I get different messages such as, 'Member is no longer able to hold this licence, please edit manually'. What does this mean?

You can only bulk renew a member with the same membership type that they previously held. The system will automatically detect any changes that may mean an individual requires a different membership type. For example, a junior member that passes the age threshold will need to be renewed individually as a senior member.

When we come to affiliating our club of 120+ members, they will be a mixture of Club Players, Coaches, Compete Coaches, Referees, and maybe the odd Junior. Will the system accept a medley of member types under the bulk affiliation method?

The bulk renewal works by renewing that member for the next season on the previous season's membership type. So, any of your members renewing without changing their membership type can be processed through the bulk renew option. If you needed to change the membership type for a member (for instance Junior to Adult) then you could do this within their profile and then add it to the basket along with the bulk renewals. You would then only need to make one payment for all memberships.

We have never affiliated before. How do we set ourselves up on the system?

- 1) Complete [this form](#). You can also find this on the Club Affiliation page of our website [here](#)
- 2) Fill in the form using the clubs details and click *Submit*. This will send the form to the Membership Team who will get in touch with more information around the benefits and costs associated with affiliating. They will also supply the local county fee cost and the contact details for the Relationship Manager for your area.
- 3) When you're ready, the Membership Team will set up your club profile.

How do I add an existing member?

In your 'Club Profile' there is a tab called 'Club Members', click into this and you will see a green icon that says, 'Add Existing Member'. This should be used for any individual who HAS previously held a Badminton England membership or created an account with us. You will need to know the users DOB, if their DOB is in the system incorrectly you will need to ask them to login to their own profile to correct it.

When adding a player who already has an account to my club, will I be able to see if that member is already affiliated via another club and if their membership is active?

Membership is attached to the players profile. If you add an existing, or expired, member to your club the system will show the status of their membership.

How do I add a new member?

In your 'Club Profile' there is a tab called 'Club Members', click into this and you will see a green icon that says, 'Add New Member'. This should be used for any individual who HAS NOT held a Badminton England membership or previously created an account.

How can I register family members under one email address?

An individual must register their own family members on the Membership system through their own profile.

What are my payment options?

You are able to pay via credit or debit card as well as bank transfer (using GoCardless) through your online account, we can also take payment over the phone if needed.

The Badminton England membership season runs from 1st November - 31st October. Clubs that continue to register new players during this period, after they have made the initial payment, will need to upgrade their affiliation if they pass the membership threshold. This would just be the difference in cost between the current and required affiliation level, no additional fees are added.

Why does it look like I have to setup a Direct Debit to pay?

The GoCardless method of payment is how we can accept BACS payments. Whilst it is set up using your bank details and the system shows the DD logo, *you are not setting up a recurring Direct Debit payment*. This method simply remembers your bank details to make it easier for your club to make payment next time round. There is no payment schedule created so we are not able to take any further money from your account. There can not be any unauthorised transactions taking place and there will be no activity on your account unless you process a transaction through the system.

Are Helpers-Volunteers-Officials (HVOs) counted as members?

For a club to be affiliated to Badminton England all players in the club are required to be members. There will be a complimentary allocation of two HVO memberships per club and this will be included in the club volume count which determines the club affiliation fee. An HVO is classed as a non-playing member of the club.

If we get players turning up to play occasionally at our club, are they covered even if they are not a member of our club or Badminton England?

Individuals who may be interested in joining a club are insured for a maximum of six initial “taster” sessions. For indemnity to apply it is essential that the club records their name, address and dates of attendance. These details must be retained as they may be called upon in the event of a claim. The individual must be a member from their sixth visit. Failure to do so may mean that your insurance policy will be invalidated in the event of a claim.

What marketing and communication tools are available to help me run or promote my club?

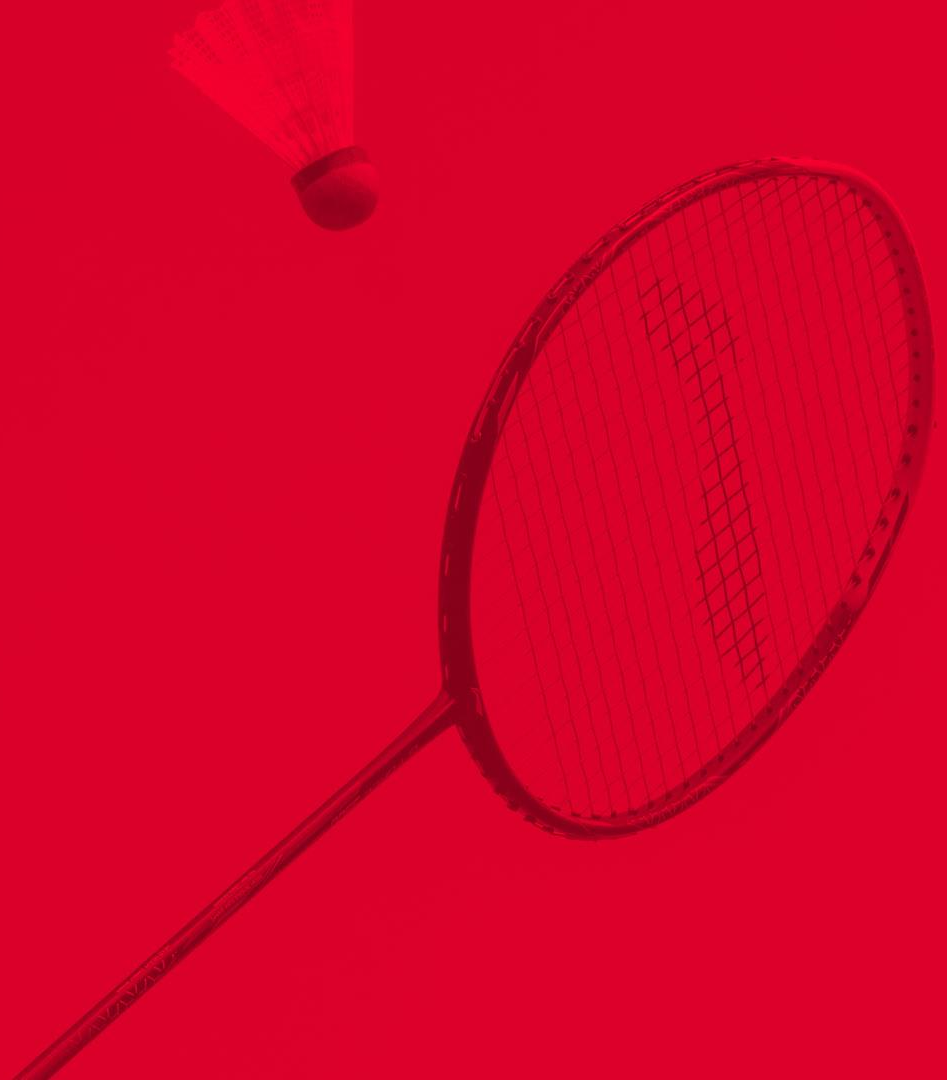
As part of your Club Affiliation you are entitled to JustGo's Club Lite package free of charge. This includes a website builder, email system and payment system.

View the Club Management User Guide on the [help page](#) for more information on the promotional tools are part of your membership

How can I raise money for my club?

Thanks to our partnership with EasyFundraising you can register your club to earn free money! Find out more and register at <https://www.easyfundraising.org.uk/badminton-england/>

Compete Membership FAQs





Compete Membership Benefits

All the perks of our Player membership with these great additional benefits:

- Personal Accident cover (including physiotherapy)
- Sports Equipment insurance
- Enhanced Public Liability insurance
- Competitions license to enter selected tournaments, competitions and leagues
- Discounted entry to competitions and tournaments
- My Stress Kit app

In addition to our Player benefits:

- Public, products and professional liability insurance
- Exclusive discounts on badminton equipment from our partner [Direct Badminton](#), plus FREE delivery for orders over £60 and FREE returns
- FREE Members Lounge access, priority booking and discounted tickets for the YONEX All England Championships
- Access to our new Member Rewards Hub, offering savings across hundreds of national retailers
- Discounts on Coaching Courses
- 24/7 mental health text service
- Monthly e-newsletter
- Competitions / Prize draws
- Digital Membership Card

Do I need a Compete Membership to enter tournaments?

In general, players are eligible to compete in any Badminton England sanctioned tournament if they are a Player member of Badminton England. See below for exclusions.

Whilst the Compete Membership (or upgrade) is not compulsory for all tournaments, it will save you money if you are competing regularly. Players without a Compete membership will be required to pay an additional £7 'BE Competition Fee' per tournament.

What are the Badminton England sanctioned tournaments that require the Compete Membership or a £7 entry fee?

The following tournaments require a Compete Membership:

- Senior County Championships
- U-18 Inter-County Tournament (ICT)
- Masters County Championships and Challenge

The below events will incur a 'Player Fee' on top of the entry fee (£7 per competition, per person) unless the player holds a Compete Membership:

- Masters, Seniors and Juniors Circuit Series (Bronze, Silver, Gold, Copper Tier 4)
- English National Championship Series
- International tournament entries

How can tournament secretaries see if a player has the required licence to enter?

You will be able to find the player on the JustGo system and view their affiliations & credentials. The appropriate membership types will be transferred to Tournament Software and the correct fee will be charged when the player registers for a tournament.

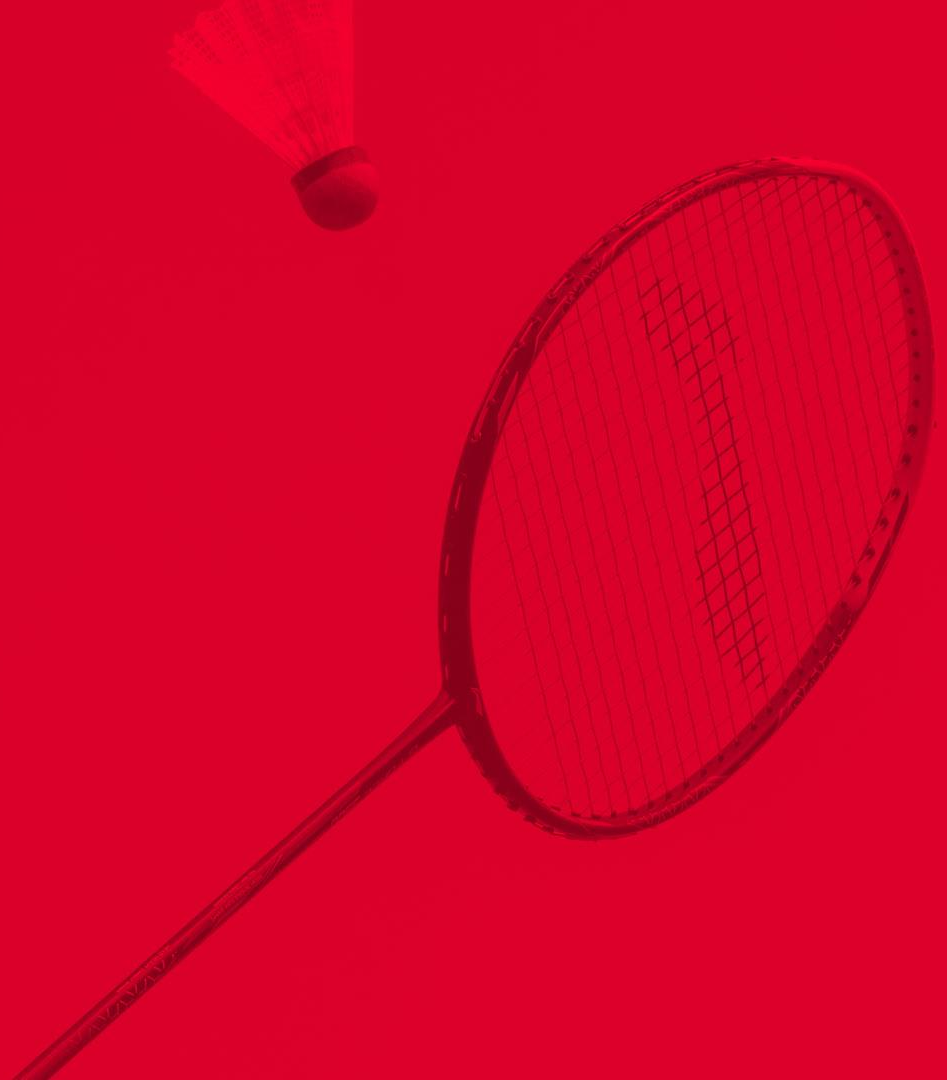
I have a Compete licence, but Tournament Software is asking me to pay the £7 'BE Competition Fee'?

There is a short delay between updating your records on the JustGo membership system and Tournament Software, so it is worth waiting a few minutes and checking again. If the problem persists, please contact competition@badmintonengland.co.uk to resolve the issue.

Can a parent purchase a Compete upgrade for their child after a club has renewed their Junior Player Membership?

Parents are able to set up a profile for themselves and then under their profile can add 'family members'. They can then purchase a Compete upgrade for their child, following the membership purchase process. See our [help page](#) for step by step guides.

County / League FAQs



As a County Administrator, am I able to view information on the clubs in my county?

Within your County profile is a section called Reports. In this area you have the ability to run a report that shows all of the members, member IDs, Badminton England membership type, expiry date and clubs.

Will I be able to view the clubs & members in my league on JustGo?

Within your League profile is a section called Reports. In this section you have the ability to run a report that shows all of the members and member IDs, their Badminton England membership type and expiry date, which club they are attached to and whether that club is affiliated or lapsed.

Counties need access to a list of registered coaches as we're often asked for recommendations. It would also be useful to get access to contact details and level of status. Is this possible?

You can download a report listing all the coaches within your County, including their status and qualifications.

Are we able to sort players by age group to enable us to determine eligibility for county teams?

You are able to sort players by view and therefore only display the players that meet the age requirements. You will also be able to download a report displaying all the players and their ages, enabling you to manipulate the data to your needs, in Excel.

When a player (or a club on the members behalf) pays for their membership, does the County Fee immediately get transferred to our County bank account?

You will need to set up Stripe and GoCardless accounts in order to accept payments through the system, you will then be able to choose the frequency in which the county fees are automatically paid into your bank account.

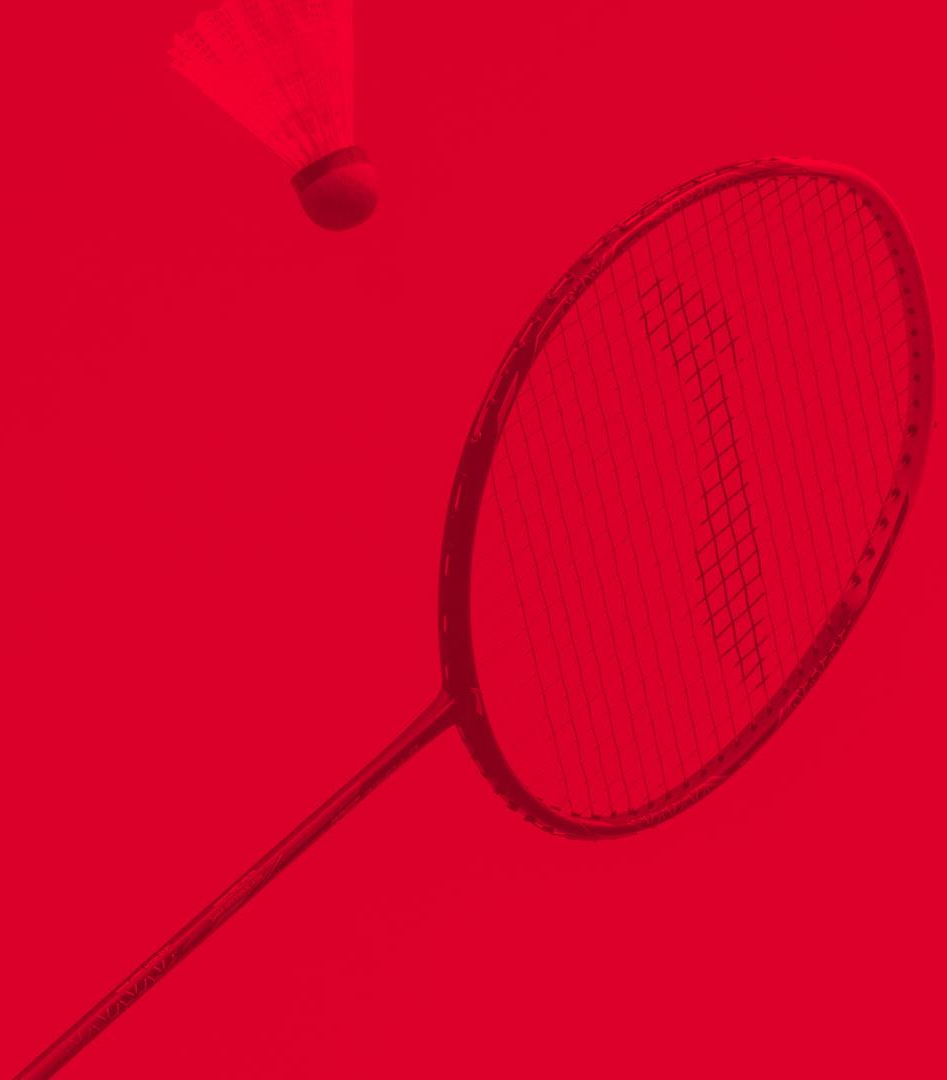
What are the commissions I am seeing in my Stripe & Go Cardless accounts?

There is a commission charged for using the online payment providers of Stripe and Go Cardless to collect your fees. The fee is transactional (rather than per product) and is set at 2% + 20p for both GoCardless and Stripe.

Will we be notified when we receive a payment?

County administrators are able to run a report which shows what payments have been made to their Stripe/GoCardless account. You are able to choose how frequently these payments are transferred to your bank account when you set up your Stripe/GoCardless account.

Coach Membership FAQs





Coach Membership Benefits

- DBS check every three years
- “Introduction to Safeguarding” e-learning training every three years
- Public, products and professional liability insurance cover*
- Personal accident insurance, including physio cover
- Legal expenses insurance
- Sports equipment insurance
- Access to legal helpline
- Access to Hive Resource Hub with content, resources and session ideas
- Access to Badminton England Programmes including No Strings Badminton, Essentials, Racket Pack and Schools Resource
- Listed on Coach Finder tool receiving circa 200,000 searches annually by participants
- FREE Members Lounge access, priority booking and discounted tickets for the YONEX All England Championships
- Exclusive discounts on badminton equipment from our partner [Direct Badminton](#), plus FREE delivery for orders over £60 and FREE returns
- Access to our Member Rewards Hub offering savings across hundreds of national retailers
- Invite to the Annual Club & Coach Conference at the National Badminton Centre
- Monthly e-newsletter
- Digital Coach Membership Card

* Level of insurance cover differs for Volunteer and Paid Coach Membership

When does my coach licence need renewing?

By logging in to the system and clicking 'Membership' at the top of the page, you will find information of any memberships that you have. You can click 'More Info' and it will expand to tell you the expiry date of each licence.

What insurance cover do I have as a coach?

As a Coach member you will have access to the following insurance:

- Public, products and professional liability insurance cover
- Personal accident insurance, including physio cover
- Legal expenses insurance
- Sports equipment insurance
- Access to legal helpline

Where can I get additional coaching resources and help?

As a Coach member you will have access to the Badminton England Resource Hub, full of content, resources and session ideas for coaches.

How do I find a coaching course?

For more information and to use the online course finder please [click here](#)

Why are there two types of coaching membership?

- To enable us to offer a better level of service and support, Coach membership is now split into:
 - Paid Coach Membership**
 - Paid Coach Membership is designed for those earning a living from coaching.
 - This membership is for coaches who are earning over £5,000 per annum, but less than £50,000 in coaching fees.
 - Volunteer Membership**
 - Volunteer Coach Membership is designed to make the role of a coach easier for those inspiring and developing players of all ages and abilities.
 - This membership is for coaches who either volunteer or earn less than £5,000 per annum in coaching fees.

What do I need to become a Coach Member or renew my membership?

To become a Coach Member you need to meet the following criteria:

- Hold a Badminton England coaching qualification
- Have completed a DBS check through Badminton England in the last 2.5 years
- Have completed Badminton England approved safeguarding training within the last 2.5 years

How do I apply for, or renew, a DBS check with Badminton England?

Badminton England DBS checks are carried out through First Advantage. You must be, or be in the process of becoming, a Badminton England Coach member to have a DBS check with us.

To start the process please login to your membership account by [clicking here](#). You can request a DBS under the Credentials tab of the 'My Profile Section'. Select "Add Credential" then choose the "Disclosure & Barring Service" check and complete the required fields. A step by step guide is available on our [help page](#).

Alternatively, you can click [here](#) to complete a form and a member of the team will set this up for you.

You will then shortly receive an email with instructions on completing your DBS. Please read this carefully as you will be required to register your details with First Advantage as well as have your ID checked, in person, by a qualified verifier.

Any questions relating to your DBS check should be directed to dbs@badmintonengland.co.uk

Will I be notified when my DBS is due for renewal?

You will receive an email at least six months prior to your DBS being due for renewal, as well as follow up reminders if it has not been completed. Instructions on how to renew are in the email and a step by step guide is available on our [help page](#).

How often do I need to renew my DBS check?

As a Coach member, you are required to have completed a DBS check within the last three years. You must have at least *six months* remaining in order to renew or take out a Coach membership.

How do I access the "Introduction to Safeguarding" e-learning module?

You will receive details of how to access your free Introduction to Safeguarding e-learning module prior to this being up for renewal. Alternatively, you can contact our coaching team on coaching@badmintonengland.co.uk or call 01908 268400. Once this is completed you should be able to renew your Coach membership the next *working day*.

How often do I need to renew my safeguarding training?

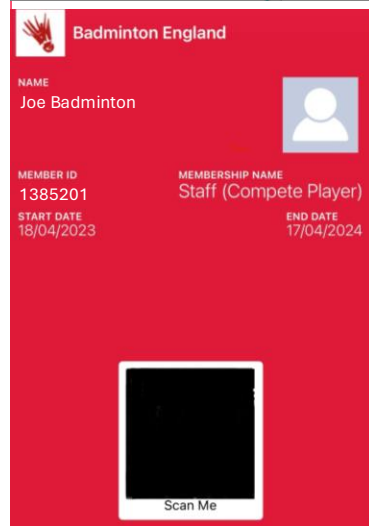
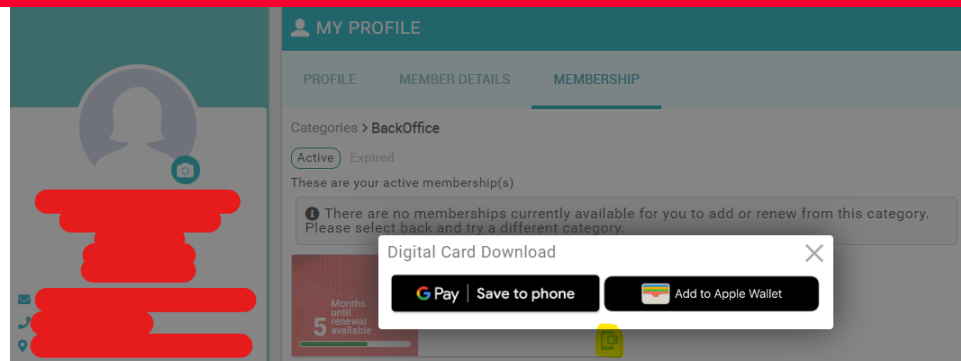
As a Coach member, you are required to have completed approved safeguarding training within the last three years. You must have at least *six months* remaining in order to renew or take out a Coach membership.

Digital Coach Membership Card

We have launched **Digital Membership Cards** that can be added to your wallet on your mobile device. These have replaced the physical membership cards we used to send out.

You can add this to the mobile wallet on your device by logging into your [JustGo membership account](#) and selecting 'Membership'. Click 'More Info' on your active membership and click the phone icon in the corner.

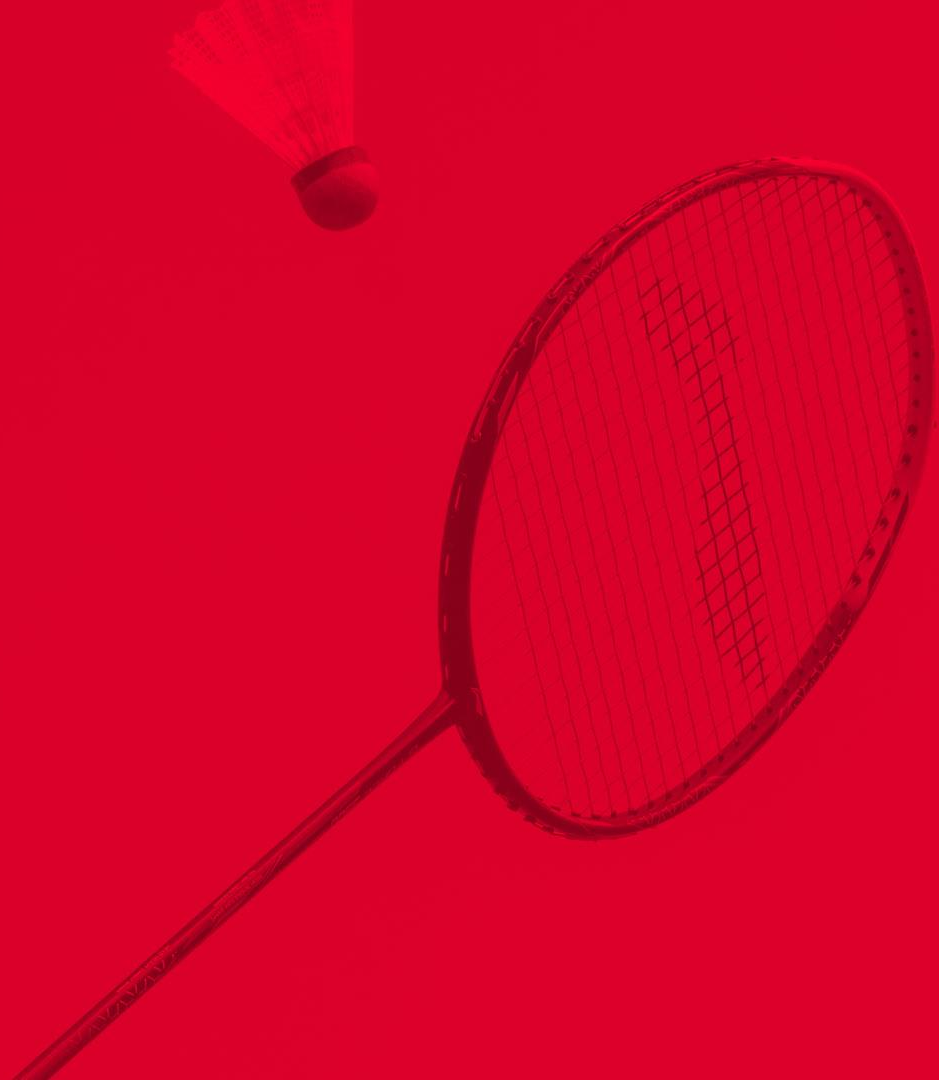
A step by step user guide is available on our [help page](#).



← This is an example of the digital membership card on Apple Wallet.

If you have any questions related to this, please contact coaching@badmintonengland.co.uk

Insurance FAQs



What insurance cover is included with my membership?

The table below gives you a basic overview of the types of insurance included with each membership type.

Your insurance is provided by Marsh Sport, your policy documents can be found [here](#) alongside their FAQs.

Membership Benefits	Player	Compete Upgrade	Coach	Club Affiliation
Protection				
Public and Products Liability Insurance - Players	✓	✗	✓	✗
Public and Products Liability Insurance - Club Administrators	✗	✗	✗	✓
Personal Accident Cover (including Physiotherapy)	✗	✓	✓	✗
Professional Indemnity	✓	✗	✓	✓
Legal Expenses Cover	✗	✗	✓	✗
Abuse Cover	✗	✗	✗	✓
Employers, Management and Corporate Legal Liability	✗	✗	✗	✓
Sports Equipment Insurance	✗	✓	✓	✗
Access to legal helpline	✗	✓	✓	✓

Where can I find more information on my insurance cover?

Marsh Sport are the appointed broker for Badminton England. Whether you are a club, player, coach, referee or official, you are covered by the bespoke insurance arrangements, via your affiliation with Badminton England. This insurance portal has been designed to provide you with all of the information you need regarding the cover you receive. Click [here](#) to visit their website.

How do I make a claim?

You need to contact Marsh Sport directly to make a claim. Claim forms and relevant contact details can be found [here](#)

Can I get insurance cheaper elsewhere?

It is unlikely that you will get the same level of cover elsewhere and it will not be possible to secure some elements of cover that Badminton England provides through its membership scheme. By joining Badminton England, you have access to support from our membership team and the insurance team at Marsh Sport in the event that you need to make a claim.

I have more questions, who do I contact?

Please contact Marsh Sport directly regarding any insurance queries, full details can be found [here](#) or you can call them on 0345 872 5060.

Club

Club Affiliation provides insurance for the club committee in the event that the club or its committee is the subject of a complaint/issue. It does not cover the individual players in the club - they would need their own membership if, for example, a player caused an injury to another person. In effect, the club and its players are only fully insured when both the club and all its players are affiliated / members.

If a single player in the club has not renewed their membership, this would not jeopardise the insurance position of the club, however that player would not be insured. For example, if a club was affiliated to Badminton England and had 100 players but only 95 players were BE members and one of the remaining 5 caused an injury to a third party or another player. If that individual was sued for negligence they would not personally be covered as they were not a member. However, if the affiliated club was then dragged into the allegation for some reason, the policy would still defend the position of the club and its committee.

Dates of cover

The club will be covered for the entirety of their affiliation and until it expires (31st October).

Prospective Members

Prospective members are personally indemnified for their first six visits.

Pay and Play Members

If pay and play users are not directly members of Badminton England they are not insured. They could be treated in the same way as a prospective member, but after their sixth visit must decide whether they would like to become a BE member, in order to continue to be covered by the insurance.

Unaffiliated clubs/members

If a club nor its members are affiliated to Badminton England, they wouldn't be insured. A club here would mean a committee run, constituted entity.

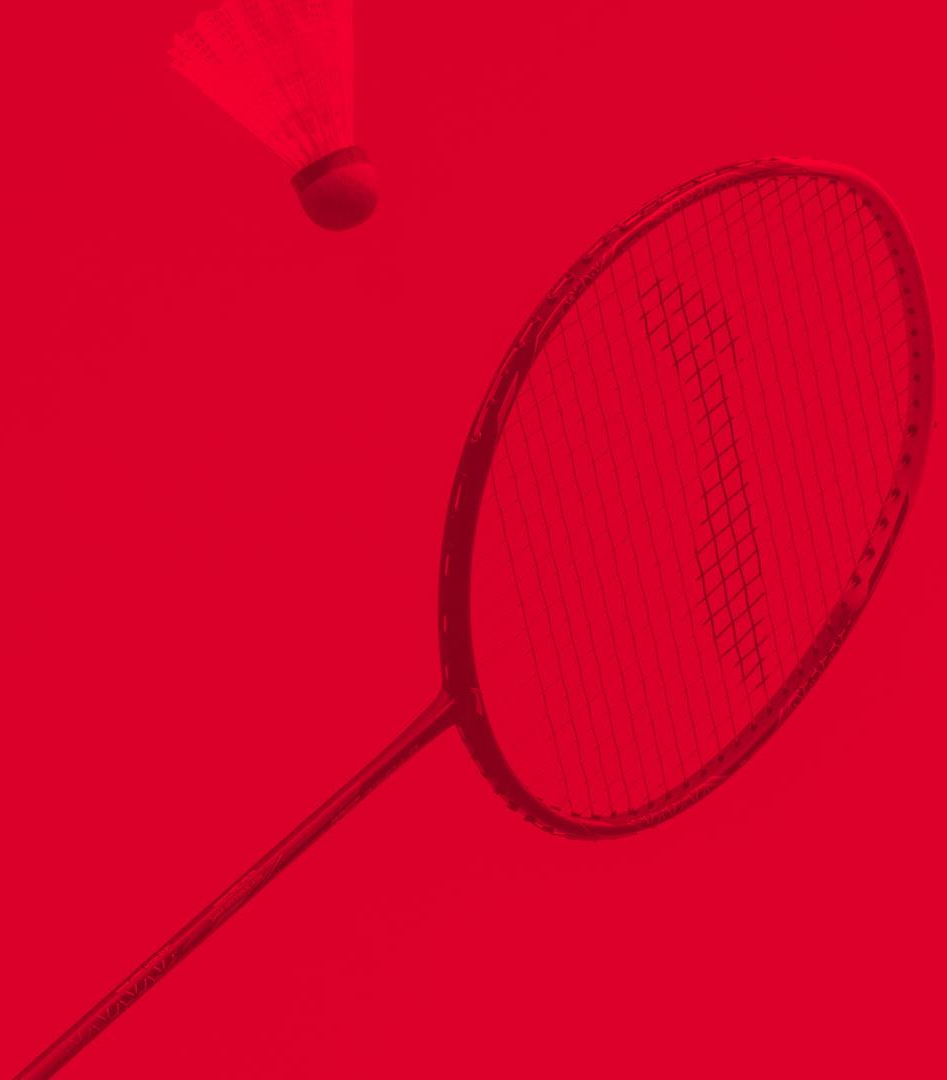
Why does the cover run from 1st November to 31st October?

This is to ensure that insurance cover corresponds with the membership season. Dates for membership have been determined with considerable feedback and input from clubs and members.

Coaches

If a coach is running sessions and calls it 'a club' that's fine, providing the coach is a Badminton England Coach Member. Coach members receive their Public Liability and Professional Indemnity insurance to personally protect them if they are sued for causing third party injury or property damage as a result of their coaching negligence. However, in this scenario, unless the players were members of BE they wouldn't personally be covered. So, if they caused injury to another participant for example, only if they were a member of BE would they receive cover to defend their position.

Contacting Badminton England



Coach Education & Training

For any coaching queries: coaching@badmintonengland.co.uk

Development Team

For general information about clubs, participation programmes, facilities, disability, volunteering and details of how to get in touch with your local Relationship Manager:

development@badmintonengland.co.uk

Finance

For any finance queries: finance@badmintonengland.co.uk

Membership

For any membership enquiries:

membership@badmintonengland.co.uk

Domestic Competitions

For general competition, tournament circuit, and grading and ranking enquiries: competition@badmintonengland.co.uk

Major Events

For any queries about any of our major events, including the YONEX All England Open Badminton Championships:

majorevents@badmintonengland.co.uk

Marketing, Media and Website

For any marketing, website or media queries:

media@badmintonengland.co.uk

Further information is available in our media centre [here](#).

Performance

For general enquiries on our performance team or international tournament entry: internationalentries@badmintonengland.co.uk

Safeguarding

For any safeguarding queries:

safeguarding@badmintonengland.co.uk

DBS

For questions relating to a DBS check:

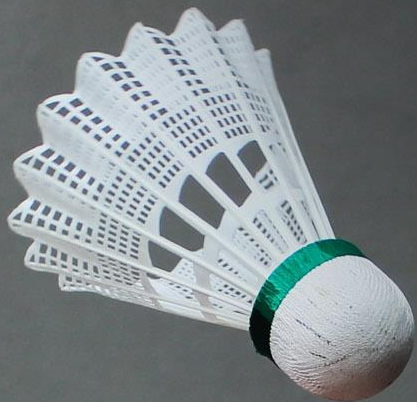
dbs@badmintonengland.co.uk

Badminton England Contact Number: 01908 268400

To put you through to the correct department, please choose the relevant option for your query from the telephone switchboard.

For more information, please visit the Badminton England website

<https://www.badmintonengland.co.uk/>



**Thank you for
your support**