



Adding Family Members & Purchasing Family Memberships

User Guide for JustGo

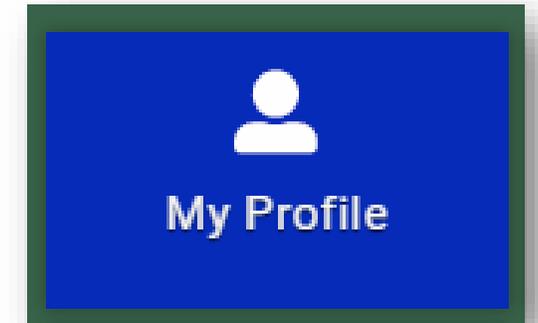
What's inside?

- [How do I add family members?](#)
 - [To add an existing member to your family](#)
 - [Alternatively, to add a new member to your family](#)
- [How can I purchase a family membership package?](#)

How do I add Family Members?

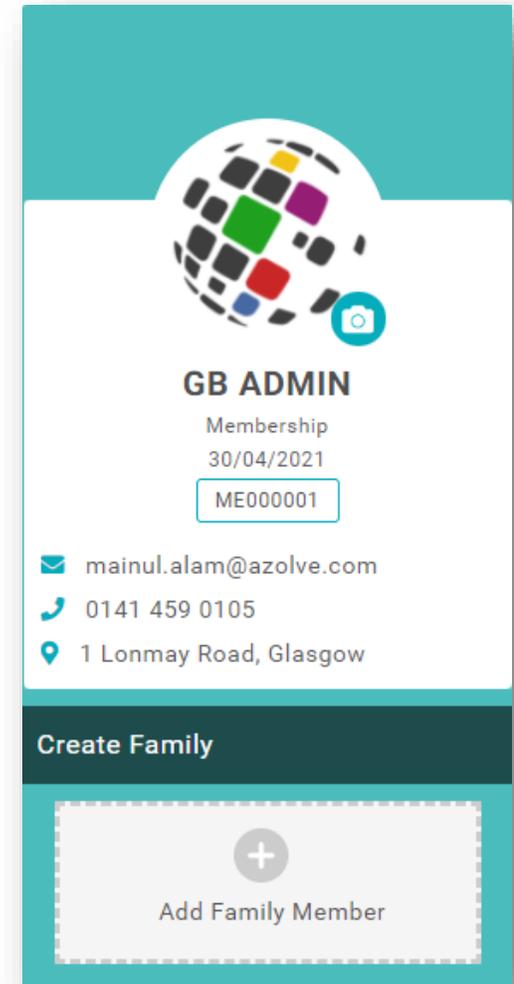
You are able to create a family group and then add additional members to this group whether they exist as members already or you create them as new members as part of this process.

1. Once logged in to the system navigate to 'My Profile' from either the Tile or Tab



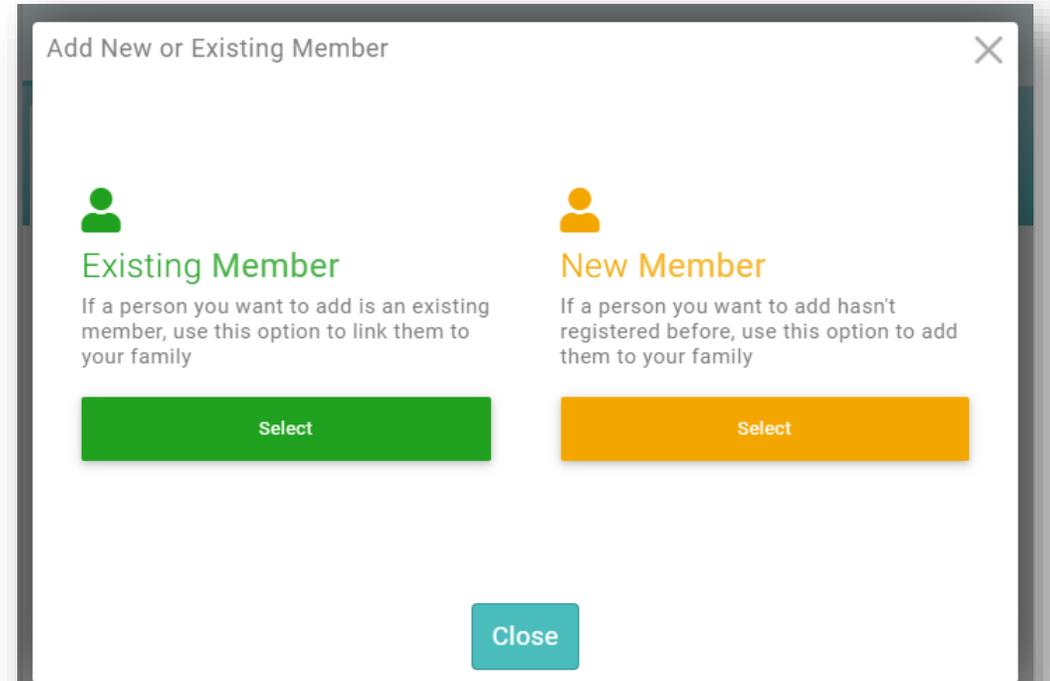
How do I add Family Members?

2. From the 'My Profile' tab click on the 'Add Family Member' button:



How do I add Family Members?

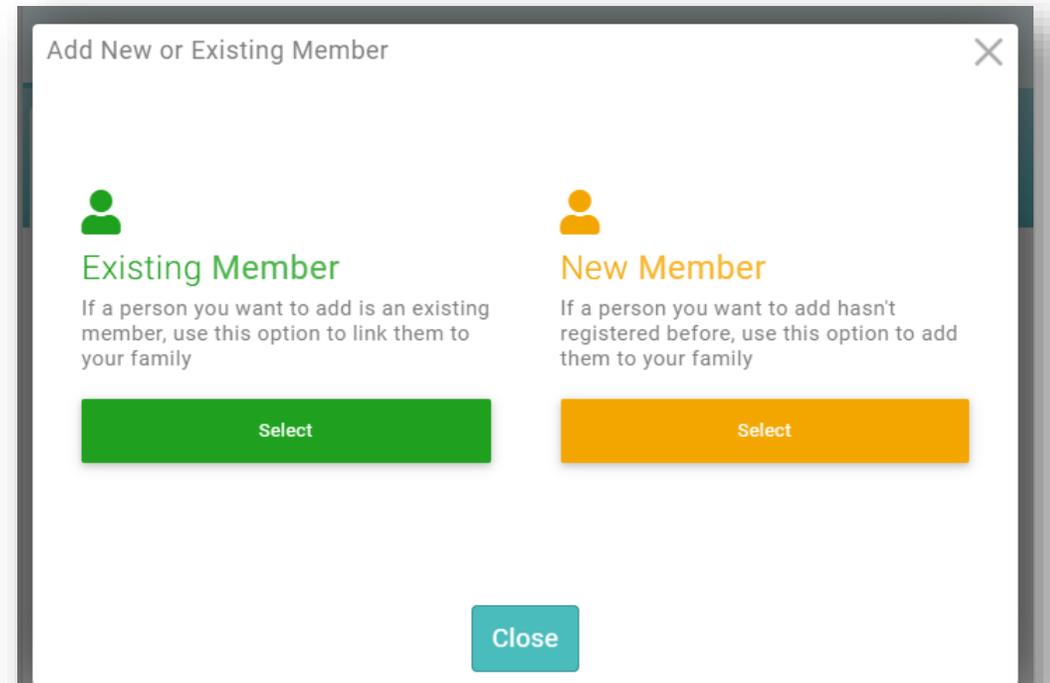
3. The 'Add New or Existing Member' popup will appear giving you the option to create a new account for the family member or associate an existing account to your family :



How do I add Family Members?

TO ADD AN EXISTING MEMBER TO YOUR FAMILY

4. Click on the green 'Select' button under 'Existing Member' to associate an existing account to your family:



How do I add Family Members?

4.1. To add an Existing Member to your family group - Next you need to identify the member you would like to add to your family. You can do so by searching the member using the email address they have used to sign up or using their Member Identification Number(MID).

Add Existing Member

Step 1
Enter the email address of member you wish to add

Email Address

Use [Membership Number](#) instead

Step 2
Enter the date of birth of the member you wish to add or their member number

Date of Birth

Day Month Year

OR

Membership Number

[Send Verification Email](#)

How do I add Family Members?

4.2. Enter the member's date of birth or their Membership Number to authorize JustGo to send a Verification Email.

4.3. As soon as the member verifies your request, they will be added to your family.

Add Existing Member

Step 1
Enter the email address of member you wish to add

Email Address

Use [Membership Number](#) instead

Step 2
Enter the date of birth of the member you wish to add or their member number

Date of Birth

Day Month Year

OR

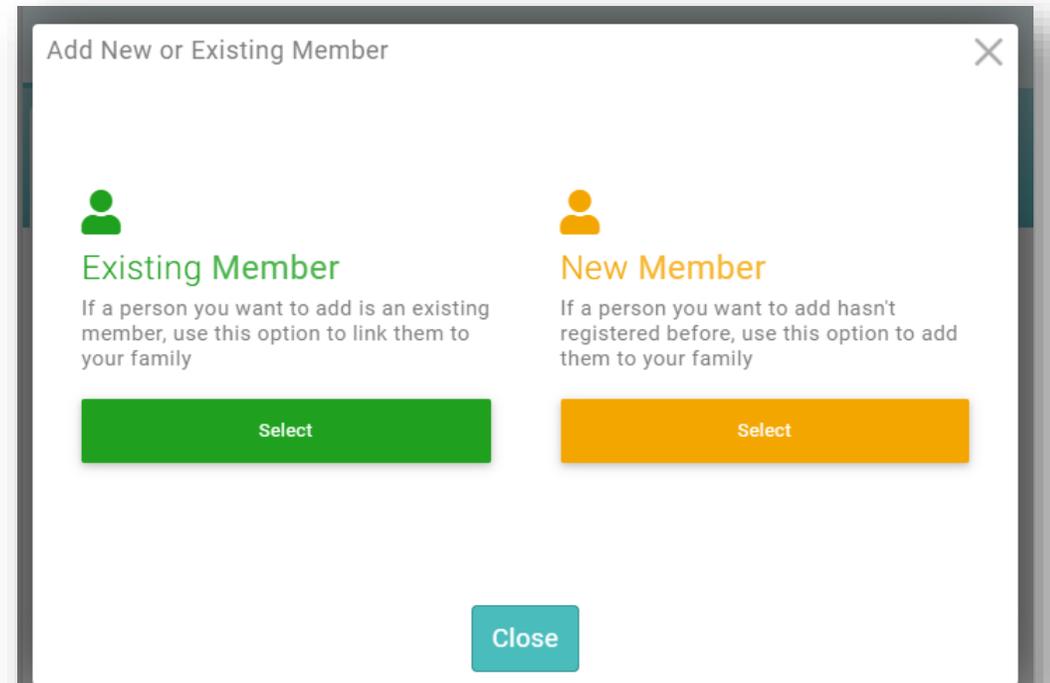
Membership Number

[Send Verification Email](#)

How do I add Family Members?

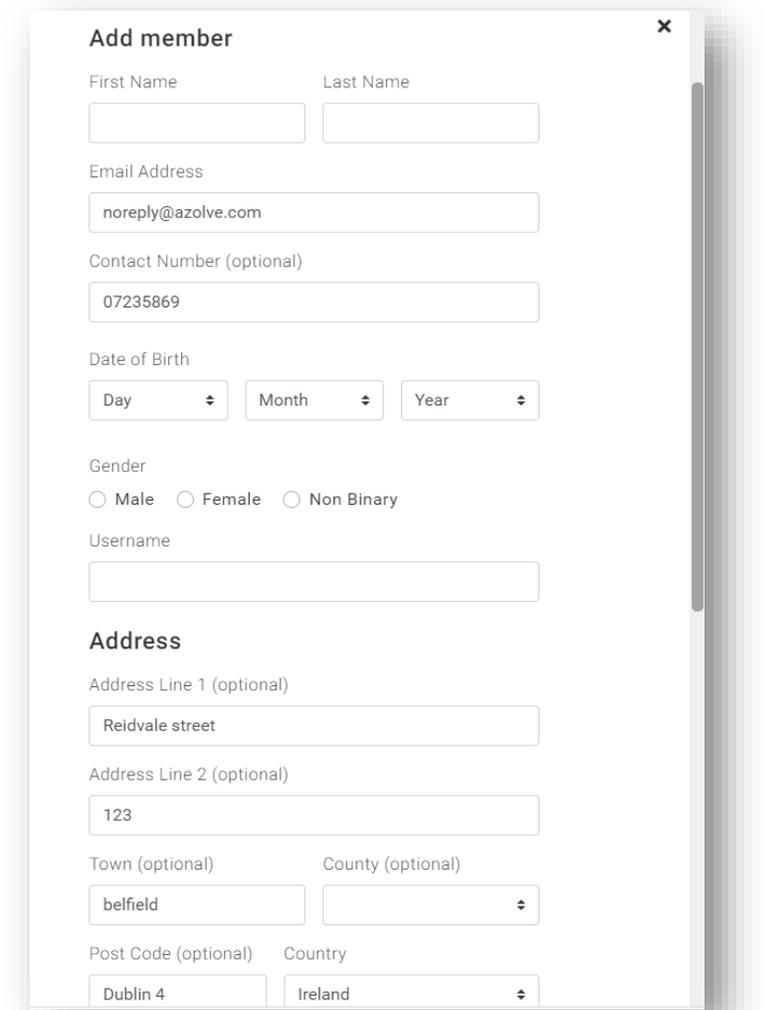
ALTERNATIVELY, TO ADD A NEW MEMBER TO YOUR FAMILY

5. Click on the yellow 'Select' button under 'New Member' to create a new account to your family.



How do I add Family Members?

5.1. Fill out the new member signup form.



The screenshot shows a web form titled "Add member" with a close button (X) in the top right corner. The form contains the following fields and options:

- First Name** and **Last Name**: Two text input fields.
- Email Address**: A text input field containing "noreply@azolve.com".
- Contact Number (optional)**: A text input field containing "07235869".
- Date of Birth**: Three dropdown menus labeled "Day", "Month", and "Year".
- Gender**: Three radio buttons labeled "Male", "Female", and "Non Binary".
- Username**: A text input field.
- Address**: A section header followed by:
 - Address Line 1 (optional)**: A text input field containing "Reidvale street".
 - Address Line 2 (optional)**: A text input field containing "123".
 - Town (optional)**: A text input field containing "belfield".
 - County (optional)**: A dropdown menu.
 - Post Code (optional)**: A text input field containing "Dublin 4".
 - Country**: A dropdown menu containing "Ireland".

How do I add Family Members?

5.2. The new account can be created with your email address and is entered in the field automatically.

Add member

First Name Last Name

Email Address

Contact Number

Date of Birth

Day Month Year

Gender

Male Female prefer not to say

Username

Address

Address Line 1

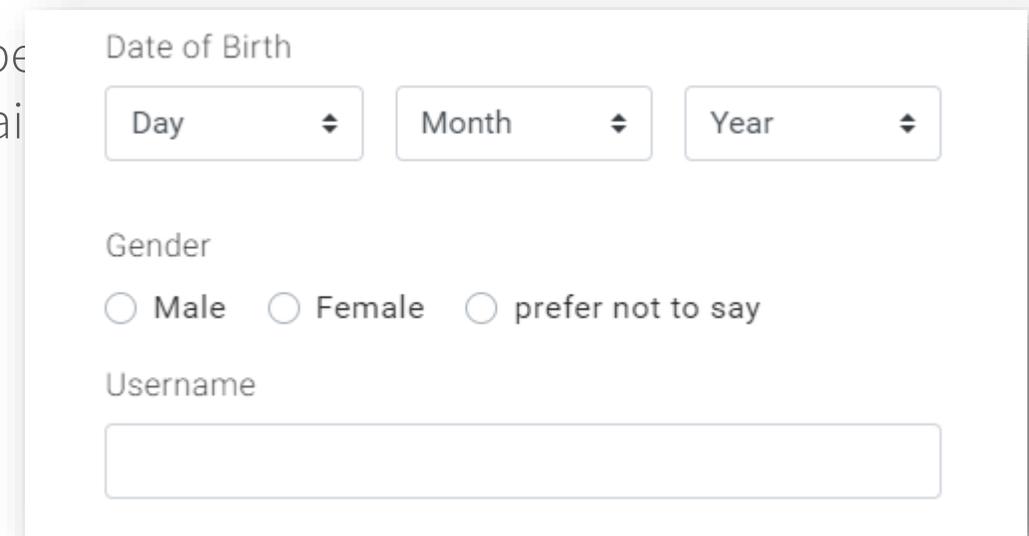
Address Line 2

Town County

Post Code Country

How do I add Family Members?

5.3. The username will need to be unique for the new member and if you want to enter the username in the form of an email address it cannot be your email address.



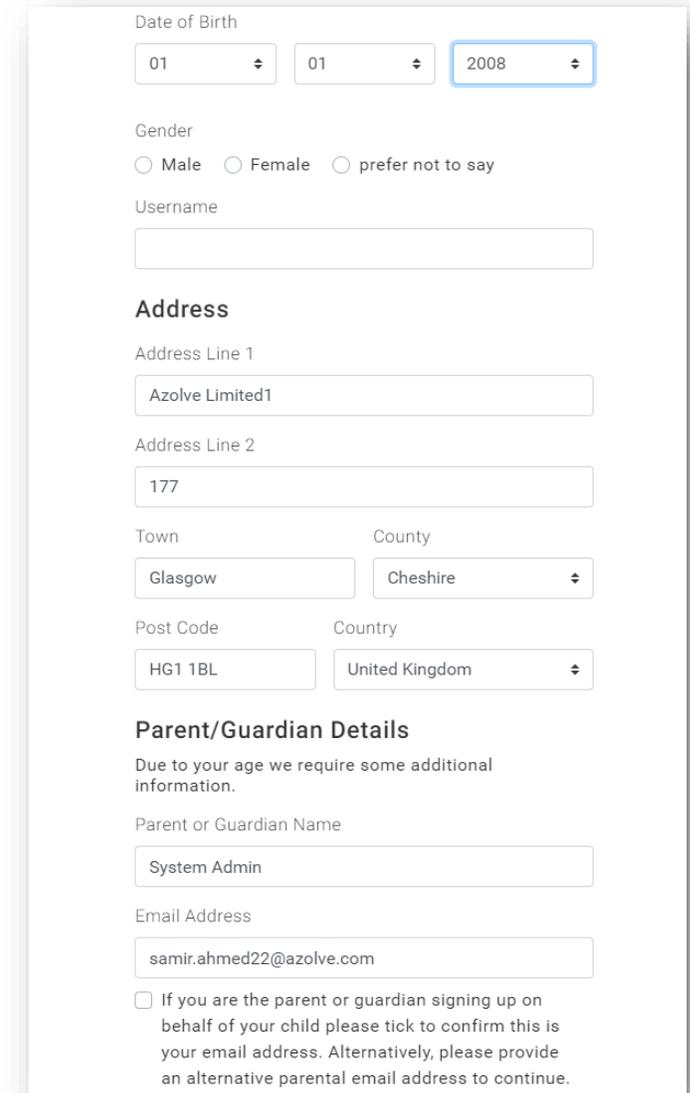
The screenshot shows a registration form with the following fields:

- Date of Birth:** Three dropdown menus labeled "Day", "Month", and "Year".
- Gender:** Three radio buttons labeled "Male", "Female", and "prefer not to say".
- Username:** A single text input field.

How do I add Family Members?

5.4. If the new account you are creating is for a user who is not an adult then you would need to complete the 'Parental Approval' form.

Note: The system requires the parent's email address however, if you are the parent then just click on 'Continue'.



The screenshot shows a web form for parental approval. It includes fields for Date of Birth (01/01/2008), Gender (Male, Female, prefer not to say), Username, Address (Azolve Limited1, 177, Glasgow, Cheshire, HG1 1BL, United Kingdom), and Parent/Guardian Details (System Admin, samir.ahmed22@azolve.com). A checkbox at the bottom asks if the user is the parent or guardian signing up on behalf of their child.

Date of Birth
01 / 01 / 2008

Gender
 Male Female prefer not to say

Username

Address

Address Line 1

Address Line 2

Town

County

Post Code

Country

Parent/Guardian Details

Due to your age we require some additional information.

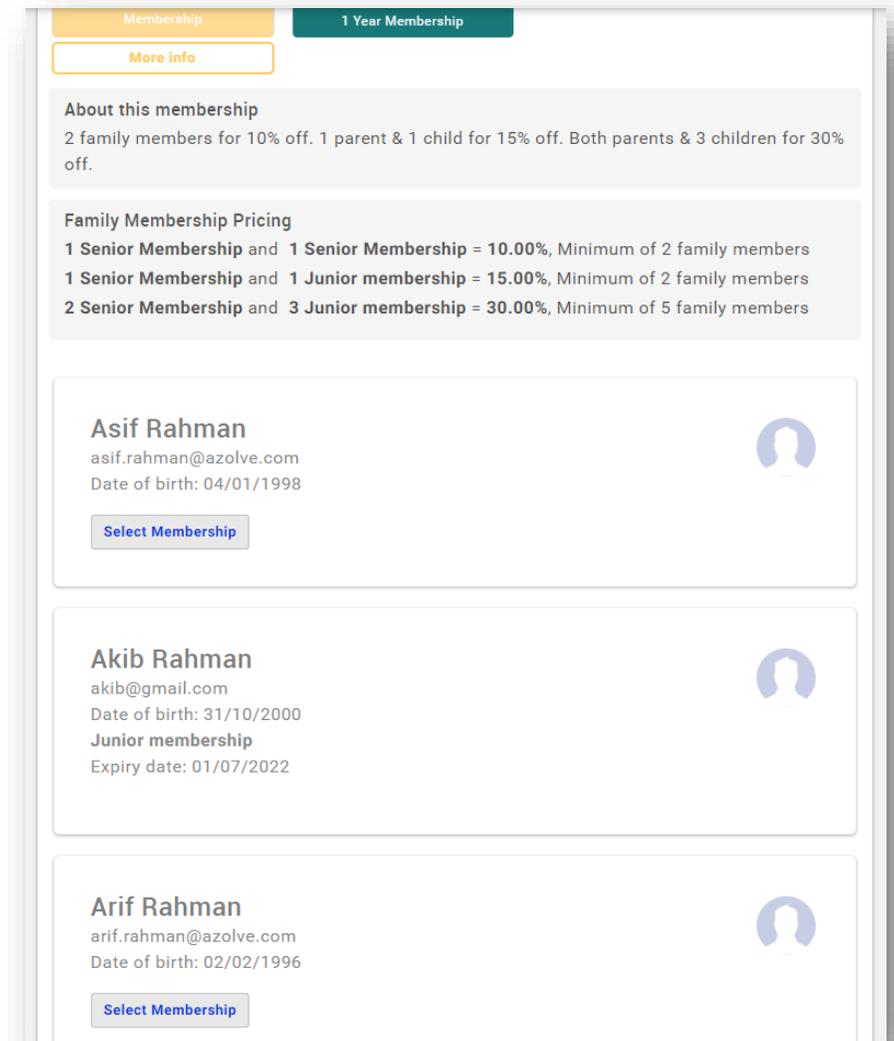
Parent or Guardian Name

Email Address

If you are the parent or guardian signing up on behalf of your child please tick to confirm this is your email address. Alternatively, please provide an alternative parental email address to continue.

How can I purchase a family membership package?

Click on the family membership package and select the preferred memberships for each of the family members using the 'Select Membership' button and click on next. All of the selected membership packages will be automatically added into the cart and the family discounted price calculated based on the combination of packages.



The screenshot shows the 'Membership' selection page on JustGo.com. At the top, there are tabs for 'Membership' and '1 Year Membership', with a 'More info' button. Below this, the 'About this membership' section states: '2 family members for 10% off. 1 parent & 1 child for 15% off. Both parents & 3 children for 30% off.' The 'Family Membership Pricing' section lists three options: '1 Senior Membership and 1 Senior Membership = 10.00%, Minimum of 2 family members', '1 Senior Membership and 1 Junior membership = 15.00%, Minimum of 2 family members', and '2 Senior Membership and 3 Junior membership = 30.00%, Minimum of 5 family members'. Below the pricing, there are three user profiles, each with a 'Select Membership' button:

- Asif Rahman**
asif.rahman@azolve.com
Date of birth: 04/01/1998
- Akib Rahman**
akib@gmail.com
Date of birth: 31/10/2000
Junior membership
Expiry date: 01/07/2022
- Arif Rahman**
arif.rahman@azolve.com
Date of birth: 02/02/1996