

BADMINTON ENGLAND



Discover Badminton
Participant User Guide

Contents

1. Registering your account

- [Individual](#)
- [Club Invite](#)
- [Adding a Child](#)
- [Switching Accounts](#)

2. Your Community:

- [Joining a Community](#)
- [Leaving a Community](#)
- [Community homepage](#)

3. Sessions

- [Booking Sessions](#)
- [Amending your booking](#)

4. Additional features

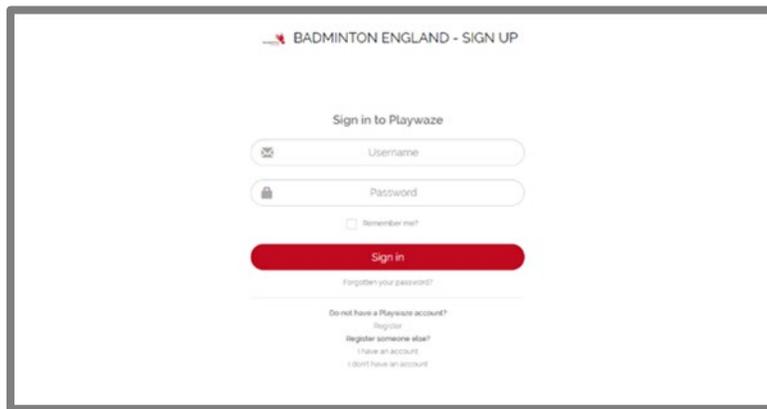
- [Newsfeed](#)

[5. Troubleshooting](#)

Registering your account - Individual

To support our clubs and coaches to deliver activities safely and adhere to guidance we have provided free access to the Discover Badminton Platform to help them manage their sessions and the numbers attending. It also helps us to gain valuable data about participants playing habits that helps us to refine and improve our badminton offer.

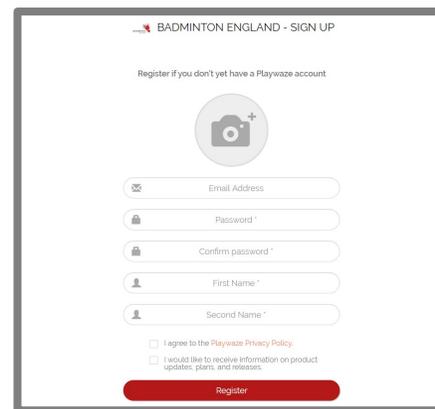
If you are new to Discover Badminton and are currently not part of a club/session or have not been invited to a community by your club/session then you can register yourself for an account by following these steps:



1

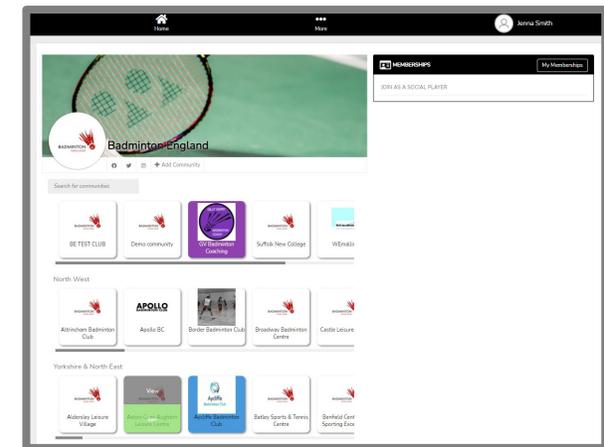
To access the Discover Badminton Platform please visit: <https://badmintonengland.playwaze.com/>

Click on register to create a new account.



2

You will be taken to the sign-up screen where you will need to enter in your details.



3

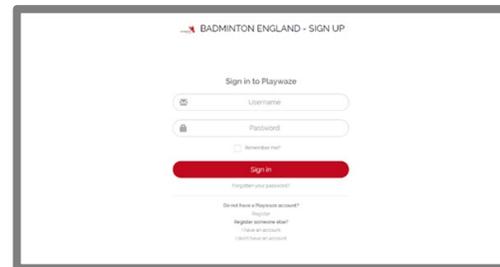
Once you have registered you will be able to login to the platform and will see all the communities available to join.

Registering your account – Club Invite

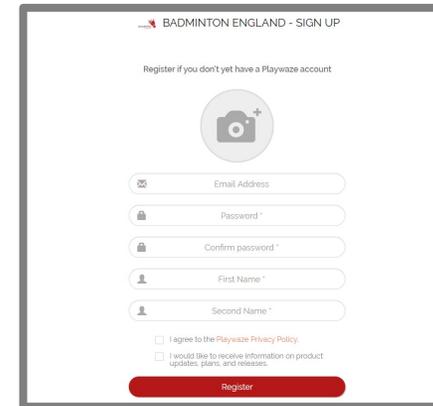
If you are a member of a club or session who has started using the Discover Badminton Platform then they may invite you to join their community. To complete the registration if you don't already have an account you should follow the steps below:



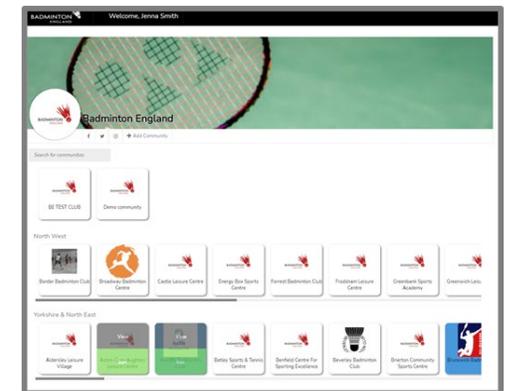
1 You should have received an email from @playwaze.com (remember to check your spam) where you can select Join from within the email.



2 You will be taken to the sign in page where you should select to complete your registration.



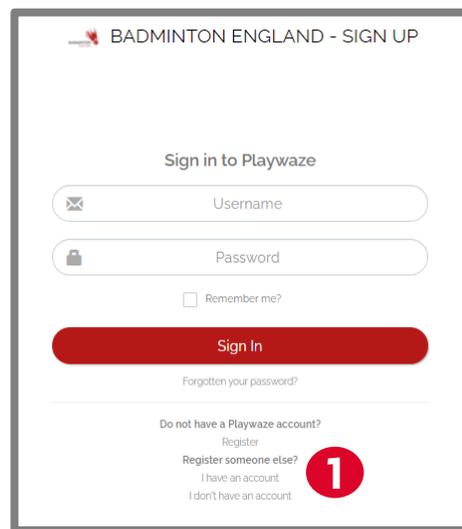
3 You will be taken to the sign-up screen where you will need to enter in your details. Please be sure to enter the email address that you received the email from to enable to registration to complete.



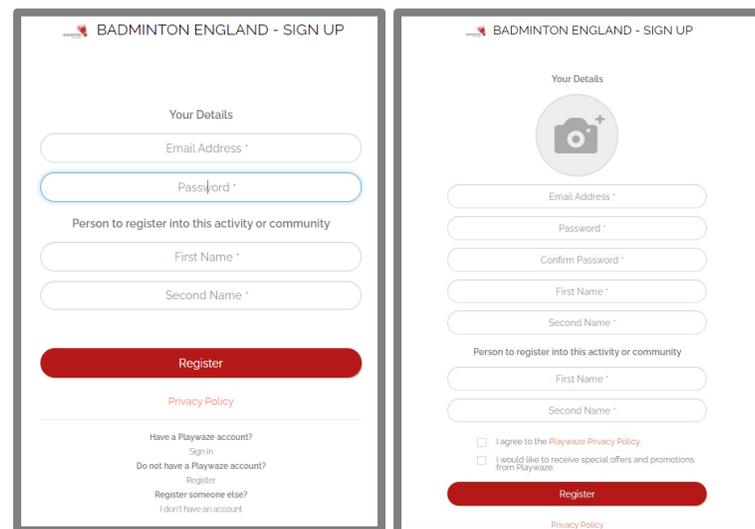
4 Once you have registered you will be able to login to the platform and will see the community you have joined along with all other communities available to join.

Registering your account – Adding a Child

If you need to use Discover Badminton to book your child/ren on to a session then please complete the following steps:

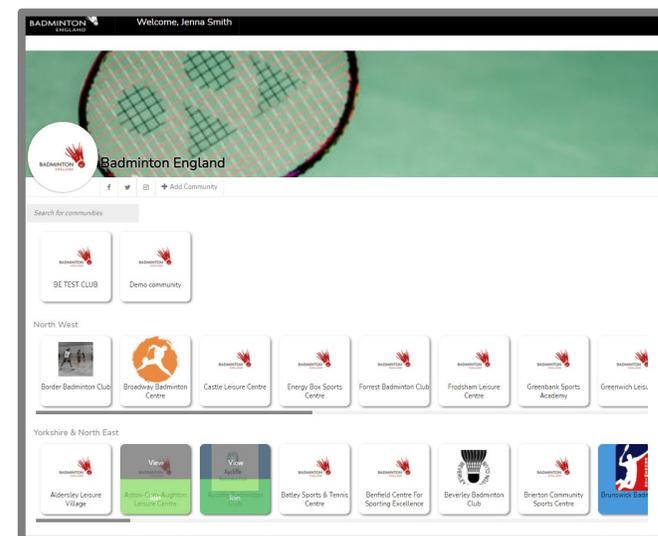


1 Select from the sign up page under 'Register someone else?' either 'I have an account' or 'I don't have an account'



2 If you already have an account then enter your sign in details and then add the name of the child you want to add then click Register.

If you don't have an account then enter all the details on the sign up form and then add the name of the child you want to add then click Register.



3 Once you have registered you will arrived at the community homepage.

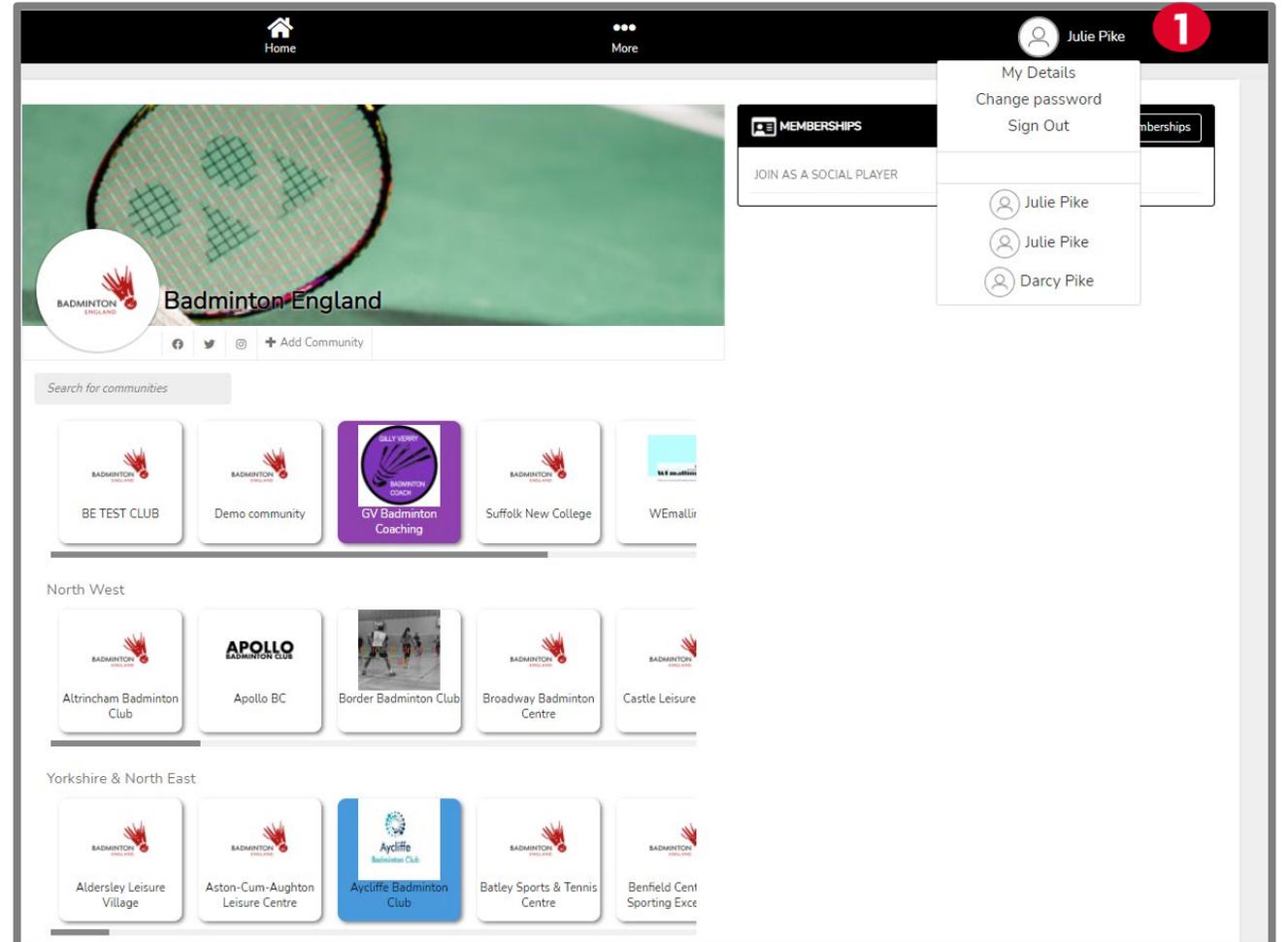
If you have more than one child repeat the process using the option 'I have an account'.

Switching Accounts

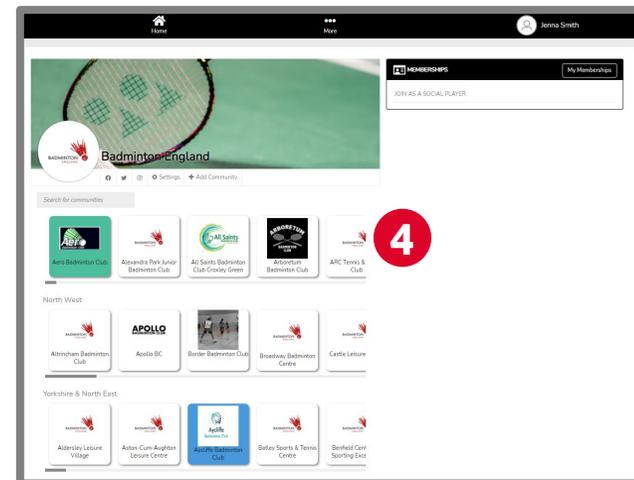
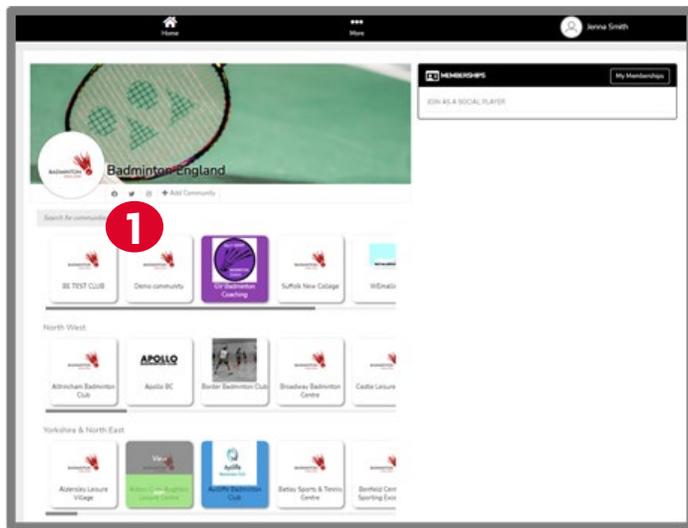
1

To switch between your account and your child/ren accounts click on your name and select the name of the account you want to book sessions for.

You will automatically then be switched to their account and able to book sessions for that person.



Joining a Community



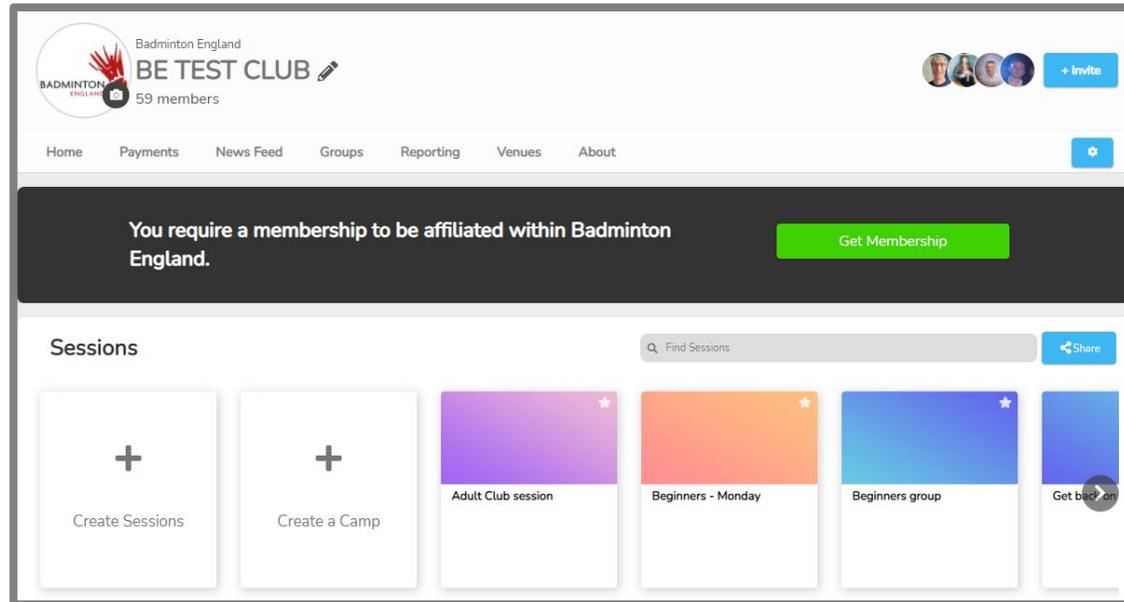
1 If you know the name of the community you can search for it directly in the 'Search for communities' bar. This will filter the results based on what you have searched.

2 If you don't know the community name or would like to like to see what communities are available you can scroll through the communities within the relevant region to identify which one/s you would like to join.

3 To join a community simply hover over the community then select the green join button. Depending on the community settings you will either be automatically added or you will need to wait for an admin to approve.

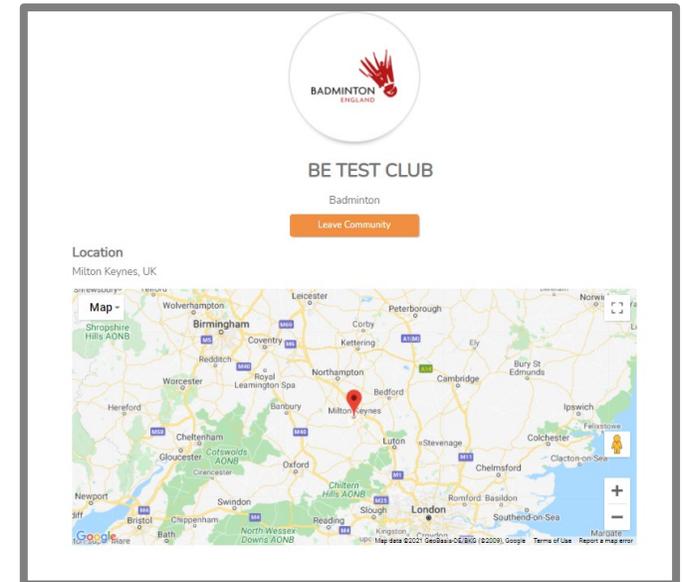
4 Communities that you have joined will then appear at the top of your homepage underneath the community search bar.

Leaving a Community



1

If you decide you want to leave a community this can be done by selecting 'About' from menu bar.



2

Click on the orange 'Leave Community' and you will be removed from the community and will no longer appear in your list of active communities.

Community homepage

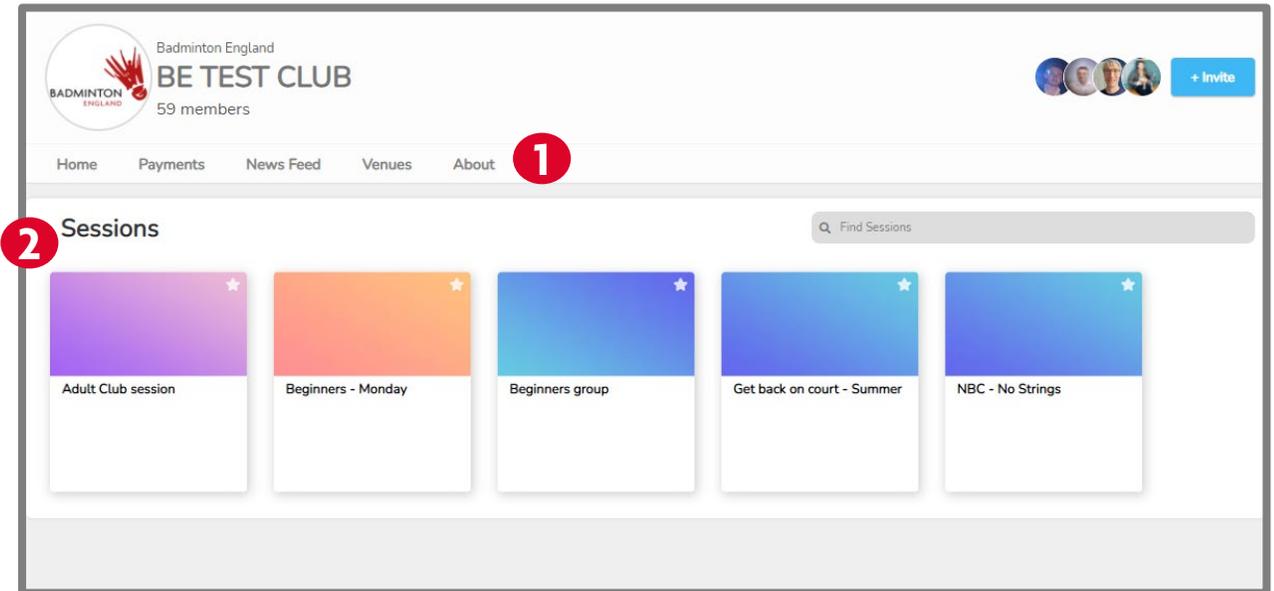
What is a Community?

Within the Discover Badminton Platform you will find Communities which are set up by Clubs and Coaches as well as other badminton activity providers such as Leisure Centres. A community is like a Facebook or WhatsApp group but with a range of features to enable you to engage with badminton activity with this group.

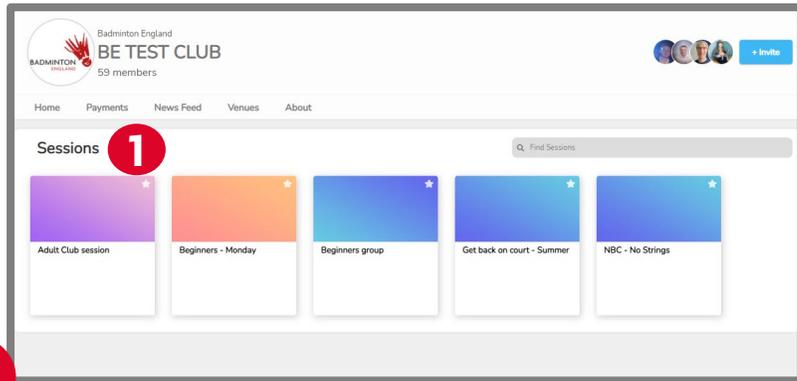
Within the Community you will be able to see any badminton sessions that are available for you to book onto along with any other activities they may be running including competitions and purchase memberships if available.

1 Features task bar: Along this bar is all the features you are able to access, simply click on any of them to access the feature.

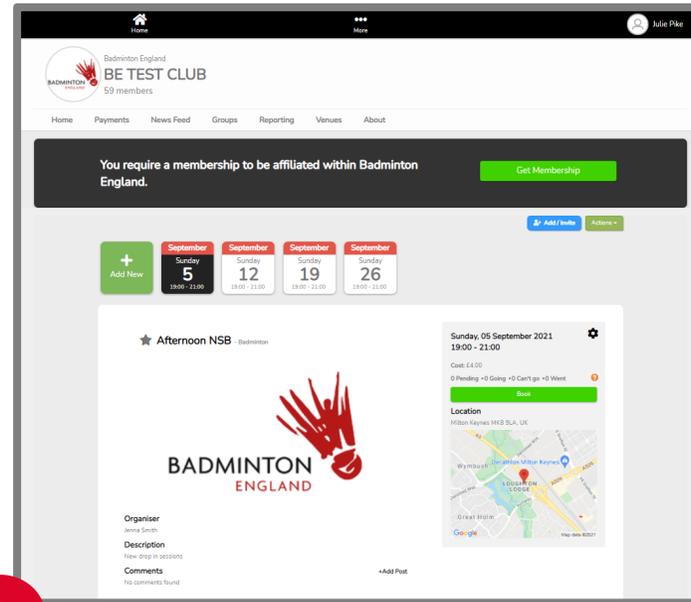
2 Sessions: All sessions that are being delivered will show in here. To view them either click on the individual session.



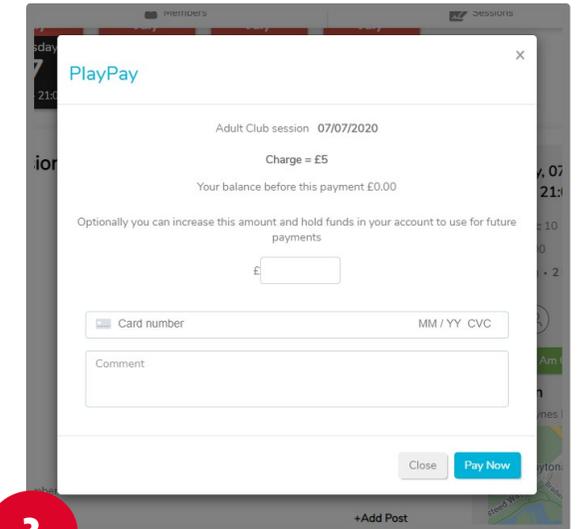
Booking sessions



1 You are able to book yourself into a session by clicking on the session you would like to attend.



2 Members can select the date they would like to attend and then select the book button.

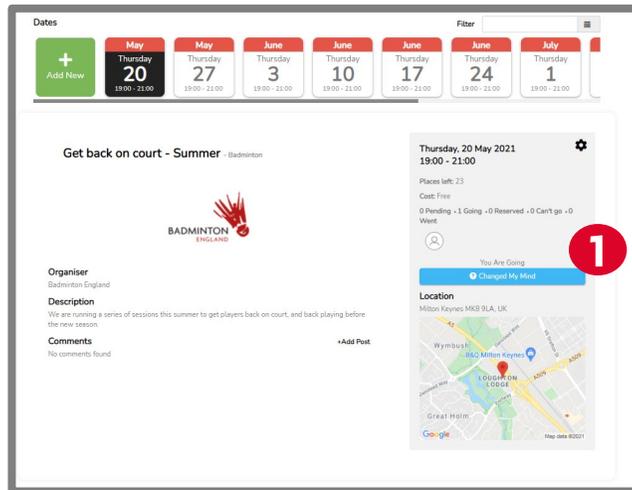


3 If applicable they will then be prompted to make any payment that is required to attend that session.

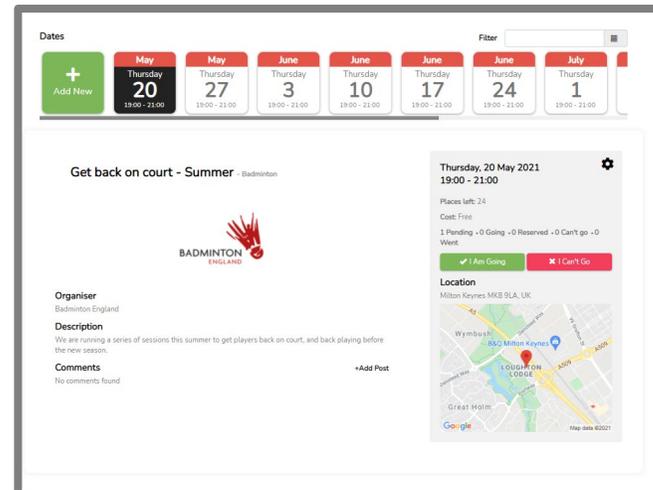
You will then show as going to this session.

You will need to repeat this process for each session you want to attend.

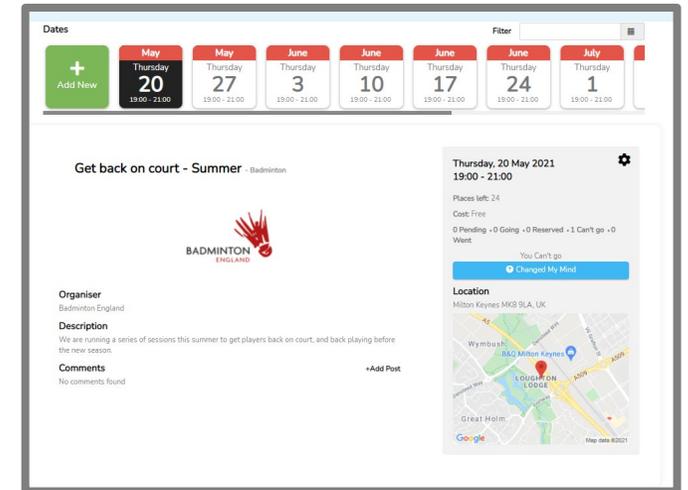
Amending your booking



1 If you need to amend your booking as you are no longer able to attend you can do this by clicking on the blue 'Changed My Mind' button.

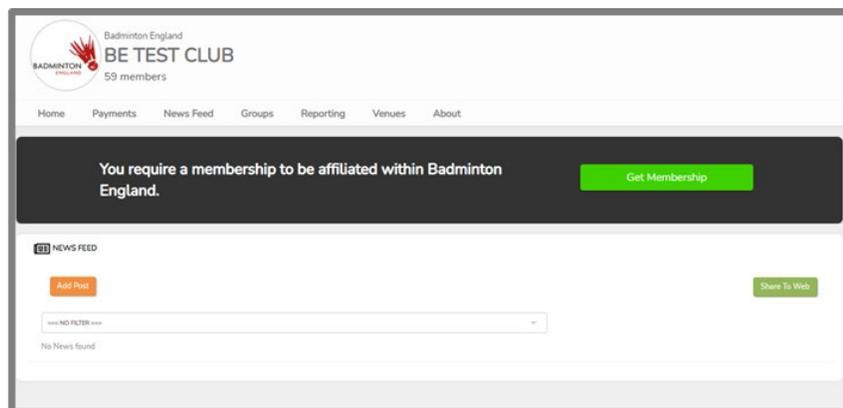


2 You will then have the option to confirm that you are unable to go by clicking the red 'I can't go' or click the green 'I am going' to confirm that you are still attending.

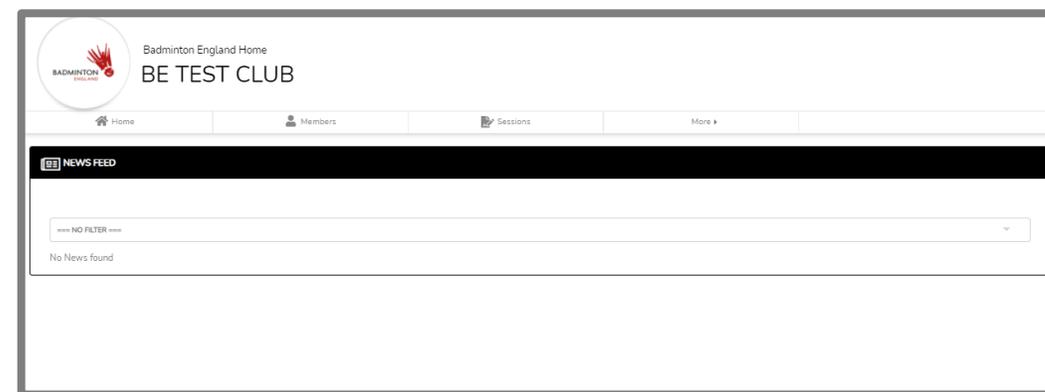


3 You will then show in the 'Can't go' option. If you need to change your booking again then click on the blue 'Changed My Mind' and it will automatically move you to the 'Going' option.

Newsfeed



1 Your community is able to share messages via a newsfeed feature which can be found under the more tab.



2 Any messages that your club/coach share with you will appear under here within the Newsfeed feature.

Troubleshooting

Whilst we hope that this guide should be straightforward for you to follow if you do have any issues please complete our [troubleshooting form](#), selecting Discover Badminton from the options.

One of the team will then get back in touch to support you with your query.