BADMINTON ENGLAND

Discover Badminton

Participant User Guide - App

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Troubleshooting

Whilst we hope that this guide should be straightforward for you to follow if you do have any issues please complete our troubleshooting form, selecting Discover Badminton from the options.

One of the team will then get back in touch to support you with your query.

Registering your account - Individual

To support our clubs and coaches to deliver activities safely and adhere to guidance we have provided free access to the Discover Badminton Platform to help them manage their sessions and the numbers attending. It also helps us to gain valuable data about participants playing habits that helps us to refine and improve our badminton offer.

If you are new to Discover Badminton and are currently not part of a club/session or have not been invited to a community by your club/session then you can register yourself for an account by following these steps:

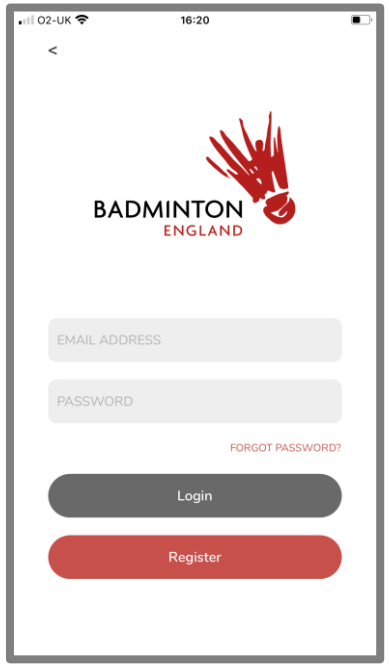
1

To access the Discover Badminton Platform visit the App Store or Play Store and search Discover Badminton.

Download and open the app.

2

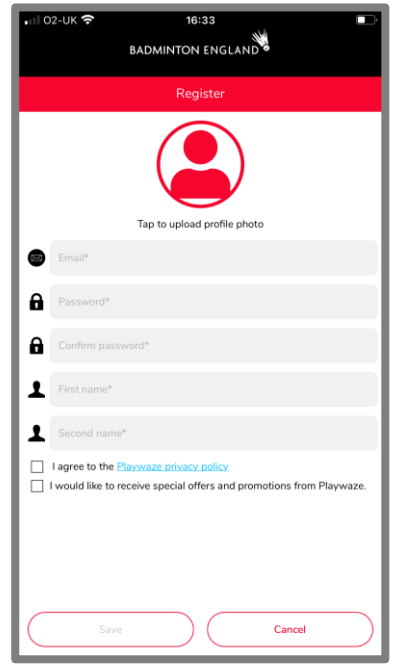
Click on register to create a new account.



3

You will be taken to the sign-up screen where you will need to enter in your details.

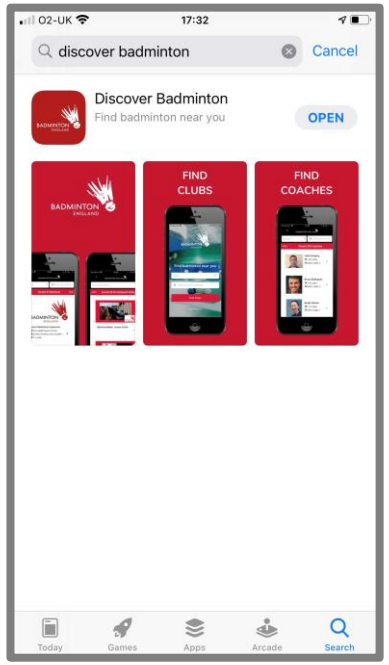
Once you have completed registration you will be able to login to the platform and start to use the app.



Registering your account – Club Invite

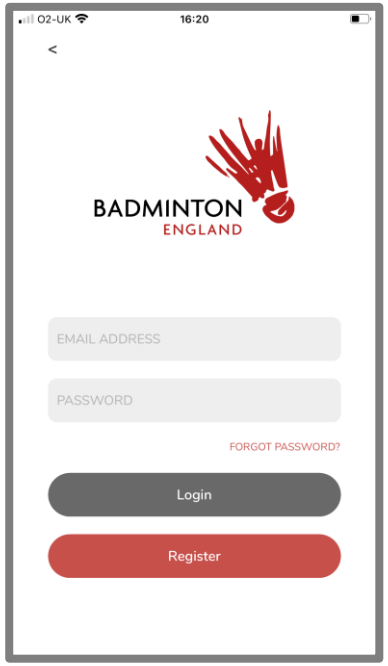
If you are a member of a club or session who has started using the Discover Badminton Platform then they may invite you to join their community. To complete the registration if you don't already have an account you should follow the steps below:

1 You should have received an email from @playwaze.com (remember to check your spam) where you can select either the app store or google play

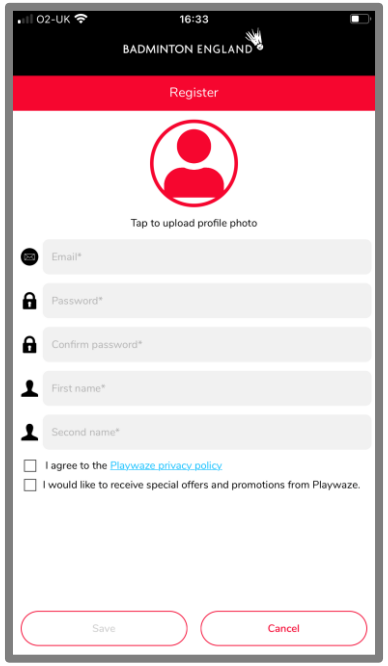


2 To access the Discover Badminton Platform visit the App Store or Play Store and search Discover Badminton.

Download and open the app.



3 Click on register to create a new account.

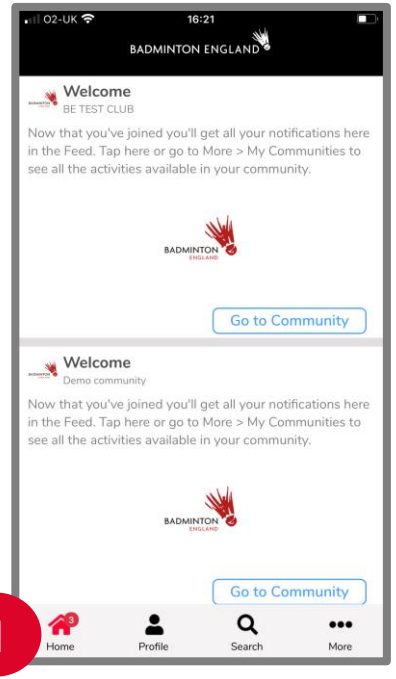


4 You will be taken to the sign-up screen where you will need to enter in your details.

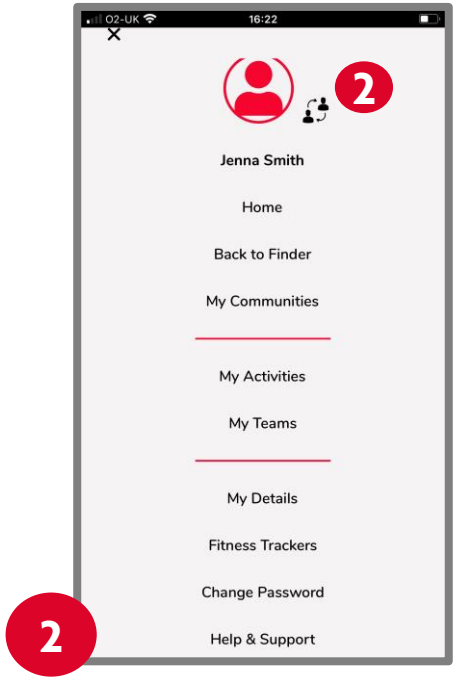
Once you have completed registration you will be able to login to the platform and start to use the app.

Registering your account – Adding a Child

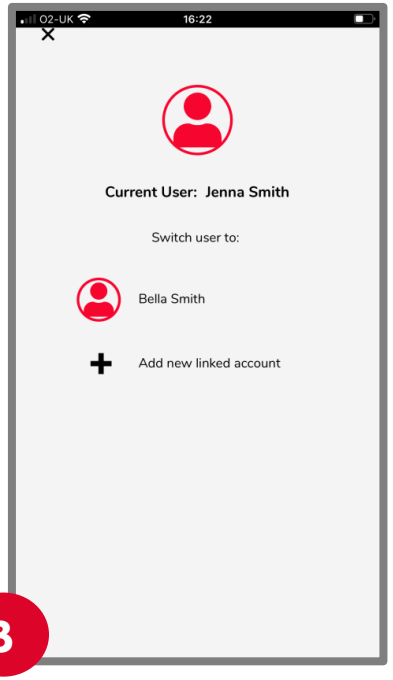
If you need to use Discover Badminton to book your child/ren on to a session then please complete the following steps:



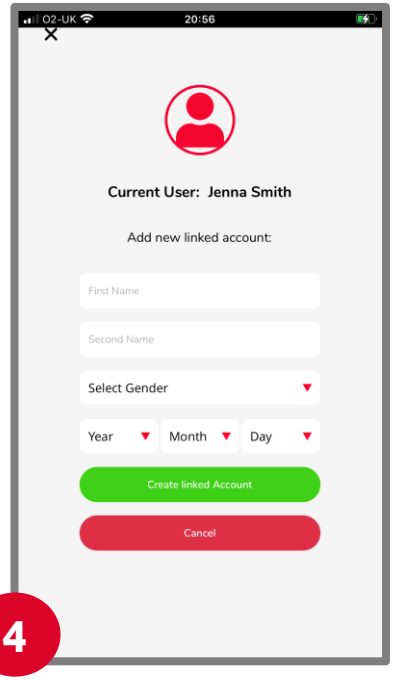
From your homepage select the 'More' icon.



You will at the top next to your name and profile picture (optional) a small icon with two people. Click on this icon.



Select the 'Add new linked account' option

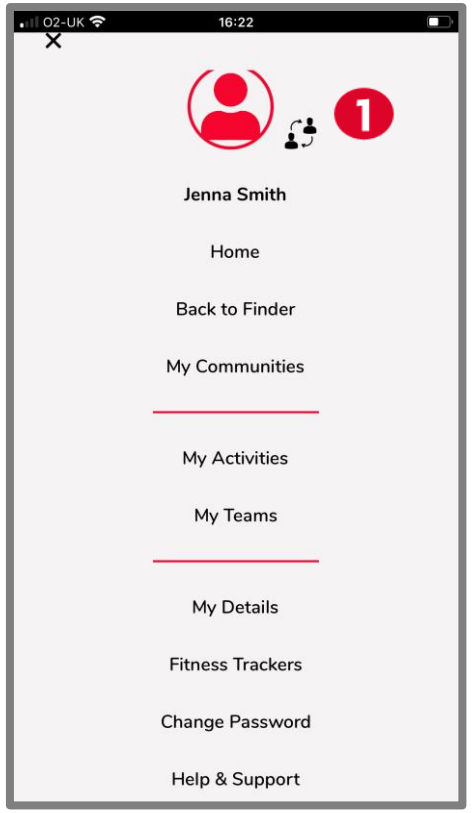


Complete all fields and then press 'Create linked Account'.

Switching Accounts

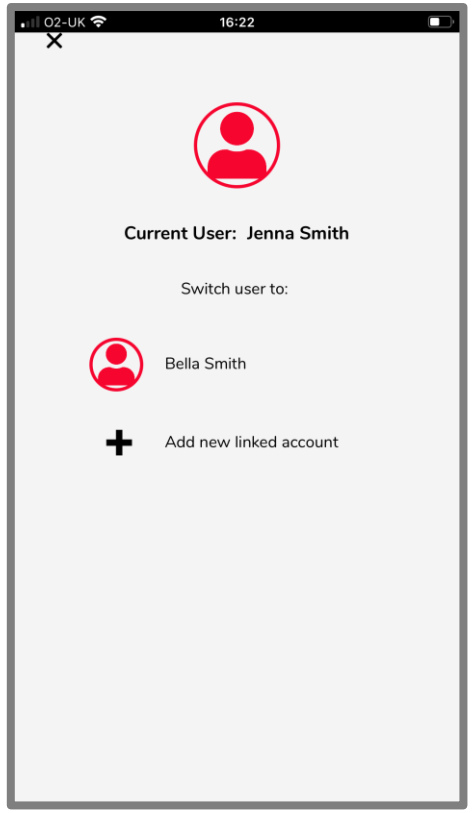
1

To switch between your account and your child/ren accounts click on the 'Switch accounts' icon

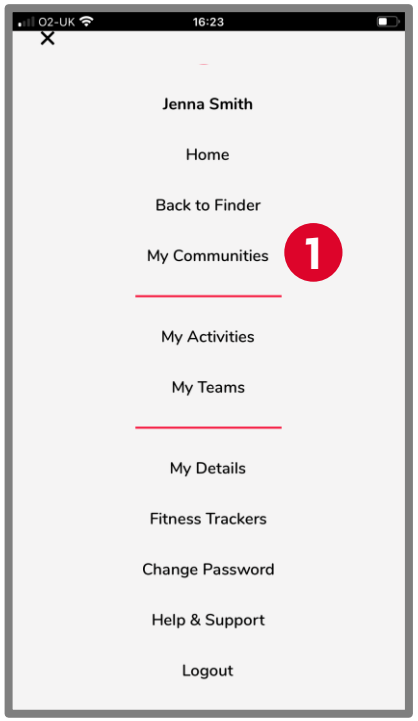


2

You will then be able to select the account for the person you want to book on to sessions.

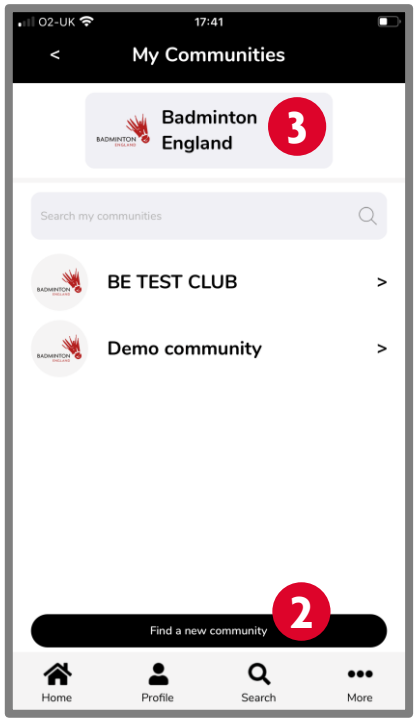


Joining a Community



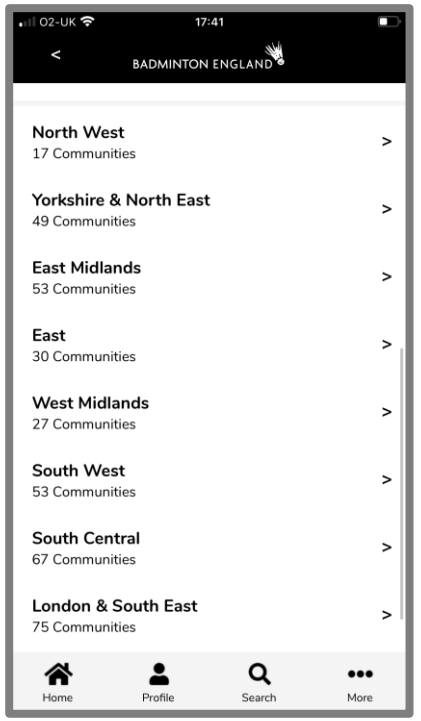
1

To join a community click on 'My Communities'.



2

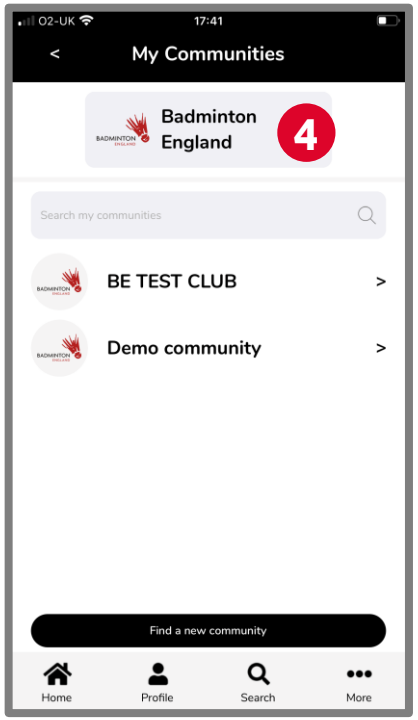
You will see listed those communities that you are already a member of.
If you know the name of the community you would like to join, click 'Find a new community' and then search for the name.



3

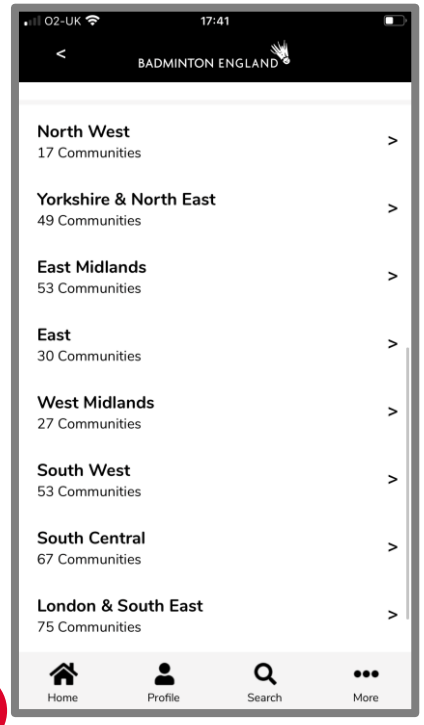
To join a community simply hover over the community then select the green join button. Depending on the community settings you will either be automatically added or you will need to wait for an admin to approve.

Joining a Community



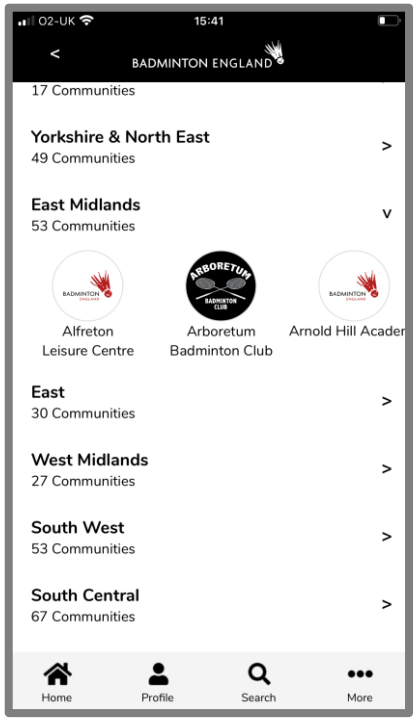
4

If you don't know the name of the community and would like to search for communities you can do so by clicking on the Badminton England box at the top.



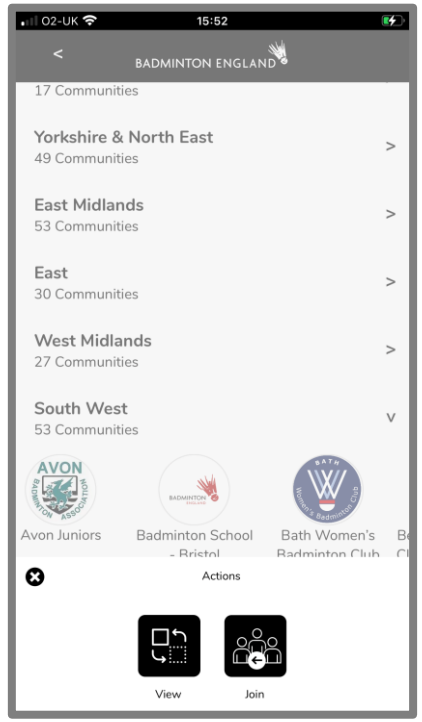
5

If you scroll down to the bottom of the page you will see regions with the number of communities listed within them. Click on the region your community would be located within.



6

Type the name of the community into the search bar and click the magnifying glass. Matching communities will appear and you will see the option to join them.



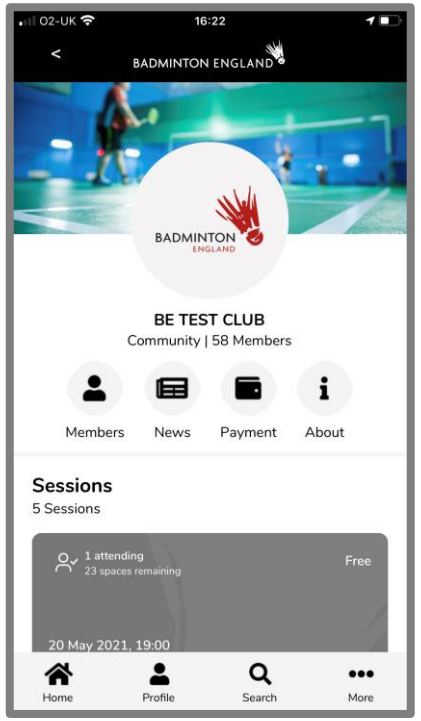
7

Click on the community you would like to join. Then click on the join button.

Leaving a Community

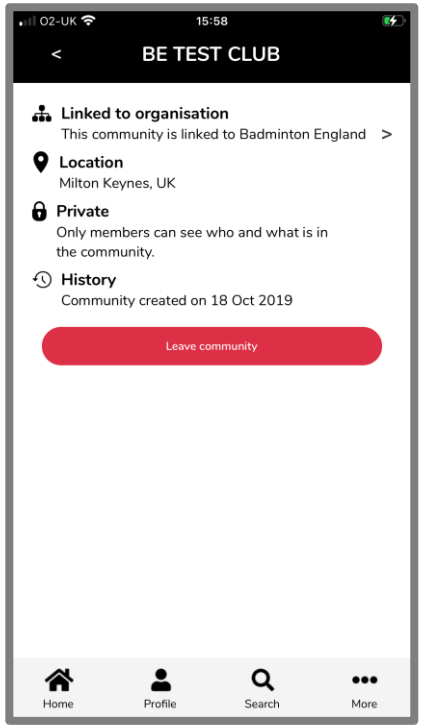
1

If you decide you want to leave a community this can be done by selecting 'About' from within the community homepage.



2

Click on the leave community box. A pop up message will then ask if you sure you want to leave. If you are select leave and you will be removed from the community.



Community homepage

What is a Community?
Within the Discover Badminton Platform you will find Communities which are set up by Clubs and Coaches as well as other badminton activity providers such as Leisure Centres. A community is like a Facebook or WhatsApp group but with a range of features to enable you to engage with badminton activity with this group.

Within the Community you will be able to see any badminton sessions that are available for you to book onto along with any other activities they may be running including competitions and purchase memberships if available.

1

Features task bar: Along this bar you will able to access:

- **Members:** those who are members of the community
- **News**: Admin may share news and communications that you can read in here
- **Payments:** If you need to make a payment to someone you can do it though here

2

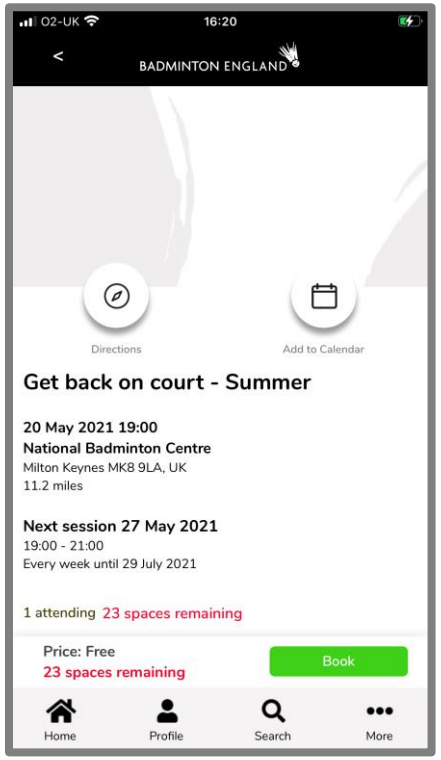
Sessions: All sessions that are being delivered will show in here. To view them either click on the individual session or click on see all sessions by scrolling to the bottom of the sessions listed.

3

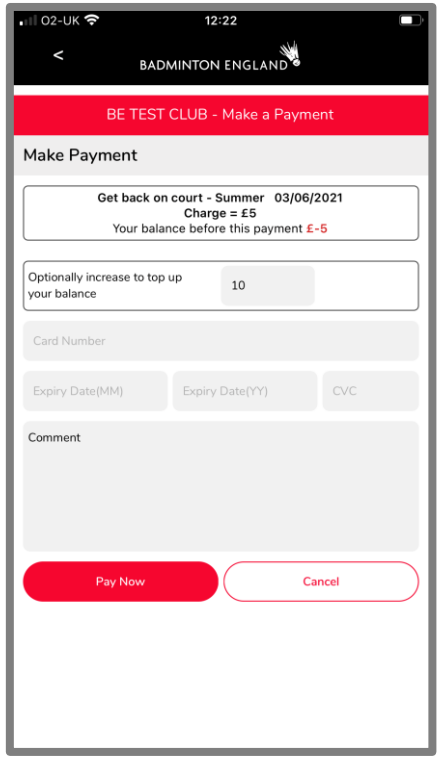
To navigate back at any point press the small arrow at the top of the screen.

Booking sessions

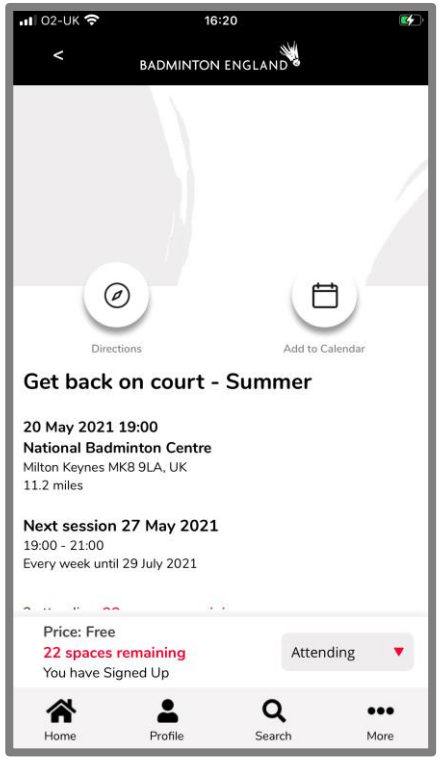
1 From within the community, select the session or series that you would like to book on to.



2 The next available session will appear along with it's details and how many spaces remaining.
To book on to this session click the green book button. To book on to other sessions scroll to the bottom and select the session you would like to book on.

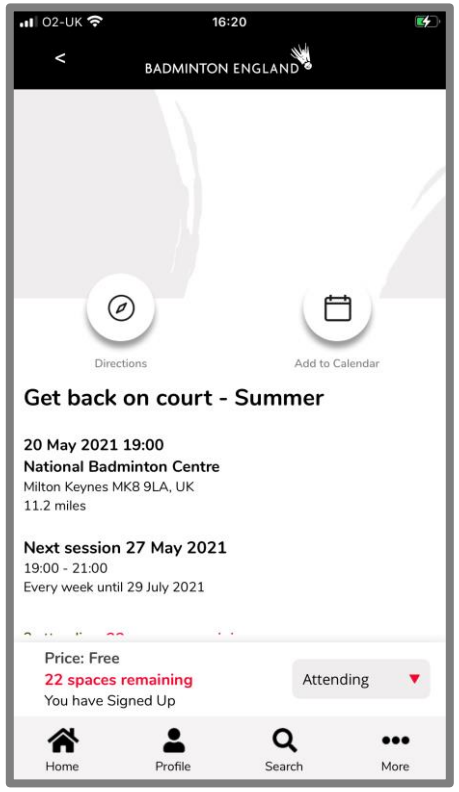


3 If the booking requires payment you will be taken to a payment screen to add your payment details.



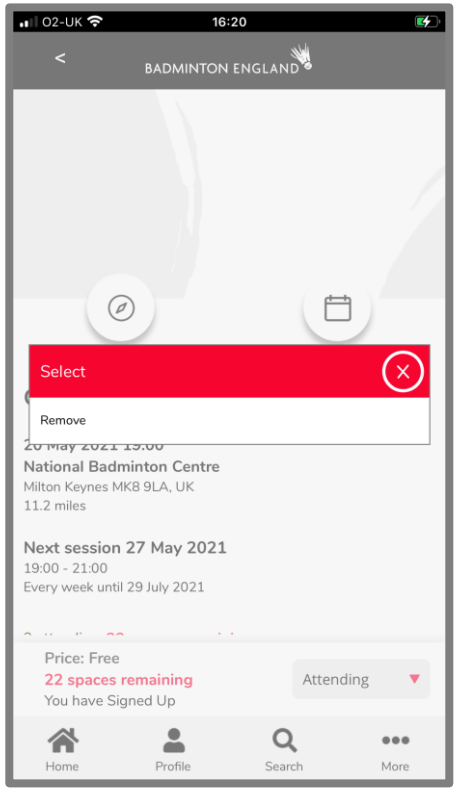
4 Once completed you will show that you have Signed Up and that your attending.

Amending your booking



1

If you need to amend your booking as you are no longer able to attend you can do this by clicking on the Attending button.

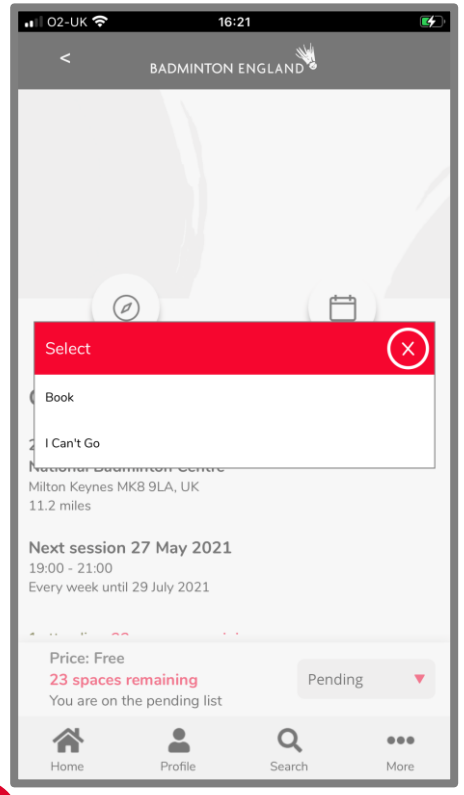


2

A pop up will then appear with the option to remove. Click on remove.

3

You will now show as Pending. If you need to amend further you can do so by clicking on Pending.



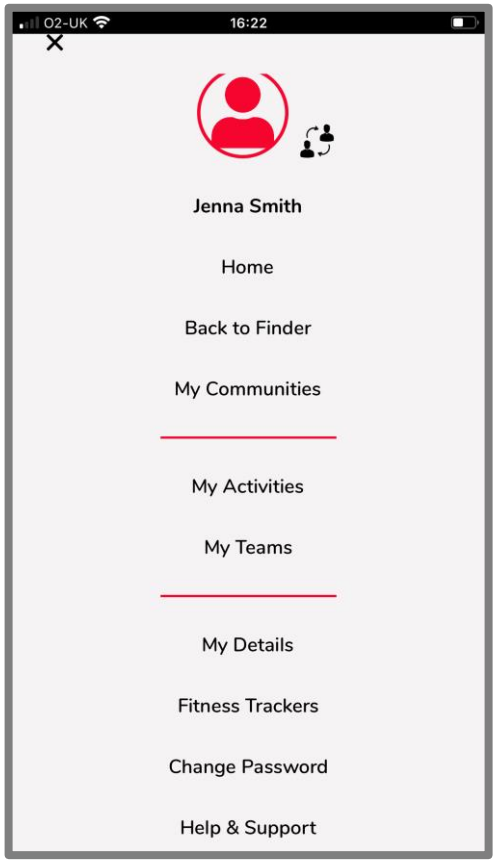
4

A pop up will then appear with the options to either book again or show that you can't go. Select the option you wish and your status will be updated.

My Activities

1

To view all the activities you are booked into select My Activities.



2

You can then view all the activities you are booked into.

To amend your booking or see further information click onto the session you want to amend and follow the amending your booking instructions.